



# Economic impact of healthcare cyber risks

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## Abstract

**Purpose** The healthcare sector is a primary target for cybercriminals, with health data breaches ranking among the most critical threats. Despite stringent penalties imposed by the U.S. Department of Health and Human Services Office for Civil Rights (OCR), vulnerabilities still persist due to slow detection and ineffective data protection measures. On the other hand, as organizations are often reluctant to disclose security breaches for fear of reputational and market share losses, penalties can serve as a useful proxy for quantifying losses and insurance claims.

**Methods** This study analyzes fines and settlements (2008–2024) using the traditional lognormal, general extreme value (GEV) and other heavy-tailed statistical models, including the geo-max-stable loglogistic law, and also the mixture models hyperexponential and hyperloglogistic.

**Results** Mixture models, either the hyperexponential or the hyperloglogistic, deliver the best fit for OCR penalties, and for yearly maxima, the best fit is achieved with the GEV distribution. Regarding Attorneys General fines, the hyperexponential model is optimal, with the GEV model excelling again for their yearly maxima. Hence, mixture models effectively capture the dual nature of penalty data, comprising clusters of moderate and extreme values. However, yearly maxima align better with the GEV model.

**Conclusions** The findings suggest that while Panjer’s theory for aggregate claims suffices for moderate claims, it must be supplemented with strategies to address extreme cybercrime scenarios, ensuring insurers and reinsurers can manage severe losses effectively.

**Keywords** Vulnerabilities · Healthcare breaches · Cyber risk · Insurance · Extreme value theory

## 1 Introduction

Vulnerabilities are weaknesses that can be exploited by cybercriminals to access a computer system, with the intention of running malicious code, stealing sensitive data, or installing malware (Tunggal [1]), thus creating risks of possible intrusion and exploitation with potentially serious economic losses. By the end of the twentieth century, vulnerabilities were a major threat and concern. On this topic, see, for example, Howard’s [2] dissertation on analyzing security incidents in the Internet.

On the other hand, cyber risks, which include identity theft and theft of customer records, data destruction and recovery and litigation costs, intellectual property theft, business interruption and after effects of reputational damages, can have a major economic impact (see Lian et al. [3], Dejung

[4], and Eling et al. [5]). However, the costs associated with cyber risks, which, aside from cybercrime, must encompass insurance costs and provision for eventual regulatory fines and penalties, are scarce and vary considerably across studies. Nonetheless, the costs associated with cybercrime activity in 2023 are estimated to be USD 8 trillion and the damage costs are estimated to grow to USD 10.5 trillion annually by 2025. In this regard, Nikolakopoulos et al. [6] carried out a systematic review of studies on the economic impact of cybersecurity incidents on critical information infrastructures, and Lagazio et al. [7] examined the impact of cybercrime on the financial sector.

In 2005, the Common Vulnerabilities Scoring System (CVSS) became available to the public to assess the severity of vulnerabilities and the risk they pose. In November 2023, CVSS v4.0 [8] was released, with one of its objectives being to respond to one of the biggest criticisms made against its previous version 3.1, namely that health, human safety, and

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industrial control systems were not well represented. The focus of CVSS v4.0 is now on Operational Technology, more precisely, on Safety Metrics and Values. On this topic, Dugal and Rich [9] state that, and we quote,

“Many vulnerabilities today have impacts outside of the traditional C/I/A [confidentiality, integrity and availability] triad of logical impacts. Increasingly more common is a concern that, while logical impacts may or may not be recognized on a vulnerable or impacted system, it is possible for tangible harm to occur to humans as a result of a vulnerability exploit. IoT [Internet of Things], ICS [Internet Calendaring and Scheduling] and healthcare sectors in particular care greatly about being able to identify this kind of impact as part of the CVSS specification to help drive prioritization of issues aligned with their growing concerns.”

For further information on measuring the risk of vulnerabilities, see Brilhante et al. [10]. Moreover, in Brilhante et al. [11], a refinement of the CVSS v3.1 calculator for the Base metrics is presented, allowing probabilities to be assigned to its nominal variables by the user, according to their level of information, to compute the base score of a vulnerability, and therefore its severity.

When it comes to cybersecurity insurance, many insurance companies offer their clients products, but the pricing of cybersecurity risks still remains a challenging problem (cf. Fahrwaldt et al. [12], and Xu and Hua [13]), despite the fact that the general principle is that premiums should be calculated as a function of the expected value of severity claims. Xu and Hua [13] discuss, in this context, several scenarios using Weibull and lognormal models in their simulations. In addition, as the lognormal mimics the linear signature of power laws, it has often been used in vulnerabilities lifecycle studies as well (see Brilhante et al. [10]).

Unlike traditional insurance policies, cybersecurity insurance has no standard scoring systems or actuarial tables for the pricing of insurance products, since data on security breaches and losses exist only in small quantities, mainly because organizations are generally reluctant to reveal details of security breaches due to their fear of losing market share and reputation. Making matters worse, insurers tend to increase premiums for larger companies. In fact, cyber risks are very different from the traditional risks covered by indemnity insurance because information and communication technology resources are interconnected in a network, and therefore the risk analysis and its related potential losses must consider the network topology (see Egan et al. [14]). Premiums, on the other hand, are determined based on the estimated losses and the evaluation of the aggregate claims during a specific period, which is fundamental for any insurance company that wants to offer cybersecurity insurance.

Hence, the need to understand the evolution and spread of an epidemic over a network is essential.

However, coverage may be limited and also very expensive for companies without a good cybersecurity protection. Furthermore, unlike other risks typically covered by insurers, the losses are generally difficult to verify by the insurance company (see Ögüt et al. [15]). Nevertheless, the global cyber insurance market tripled in volume in the last five years, expanding to gross direct premiums of around USD 13 billion in 2022. For example, the Swiss Re Institute [16] expects premiums to grow to USD 23 billion by 2025, although the market remains small relatively to the fast-evolving cyber risks.

In this paper, Section 2 deals with healthcare data breaches. Penalties and settlements, imposed by the U.S. Department of Health and Human Services Office for Civil Rights (OCR) to careless entities partly responsible for breaching protected health information, are naturally correlated to cyber risks and so they provide some useful information for insurance pricing principles.

Section 3 contains a brief overview of the Extreme Value Theory (EVT) models in the Independent and Identically Distributed (IID) framework (Fréchet, Gumbel and Weibull), and in the Rachev and Resnick [17] geometrically thinned framework (loglogistic, logistic and backward loglogistic).

In Section 4, the rationale behind the use of power laws, Pareto-like heavy-tailed and general extreme and geo-extreme models for the yearly maxima penalties and fines shown in Tables 2 and 4 of Section 2 is discussed. Using the data in Tables 1, 2, 3 and 4, the goodness-of-fit with some mixture models, more precisely, with the hyperexponential and hyperloglogistic, is also investigated. This will serve as a guideline for the analysis of outstanding and of yearly maxima of penalties and fines values, which is discussed in Section 5.

In Section 6, it is reinforced that insurance companies must consider strategies that merge Panjer’s theory for aggregate claims with the consideration of outstanding extreme claims.

## 2 Healthcare data breaches

Healthcare data are the most valuable type of data on the black market, since it takes longer for healthcare fraud to be discovered and stolen data can generally be used much longer. The analysis of data breaches recorded on the Privacy Rights database between 2015 and 2022 shows that one third of all recorded data breaches were in the healthcare sector, and that it was much higher in this sector than in any other sector.

Due to the increasing digitalization of healthcare data and the increasing sophistication of cyberattacks (see recent

**Table 1** OCR penalties imposed to resolve the HIPAA right of access violations (2008-2024)

|      |      |      |      |      |      |      |       |      |      |
|------|------|------|------|------|------|------|-------|------|------|
| 100  | 2250 | 35   | 1000 | 866  | 1000 | 4300 | 50    | 100  | 1500 |
| 1500 | 1700 | 150  | 275  | 400  | 1216 | 1700 | 150   | 215  | 250  |
| 800  | 1725 | 4800 | 125  | 218  | 750  | 750  | 850   | 3500 | 25   |
| 400  | 650  | 650  | 750  | 1550 | 2141 | 2200 | 2700  | 2750 | 3900 |
| 5550 | 240  | 31   | 387  | 400  | 475  | 2200 | 2300  | 2400 | 2500 |
| 5500 | 3200 | 100  | 100  | 384  | 515  | 3500 | 16000 | 4348 | 10   |
| 65   | 85   | 85   | 100  | 2175 | 3000 | 3000 | 1600  | 2154 | 100  |
| 25   | 1040 | 10   | 4    | 70   | 15   | 38   | 1500  | 2300 | 6850 |
| 160  | 100  | 1000 | 202  | 25   | 15   | 65   | 36    | 200  | 5100 |
| 75   | 70   | 65   | 30   | 25   | 5    | 80   | 10    | 160  | 100  |
| 30   | 32   | 63   | 50   | 28   | 30   | 875  | 4     | 5    | 20   |
| 23   | 30   | 50   | 55   | 55   | 65   | 240  | 100   | 301  | 25   |
| 30   | 80   | 23   | 20   | 17   | 1250 | 15   | 350   | 30   | 240  |
| 75   | 80   | 1300 | 100  | 80   | 480  | 160  | 4750  | 40   |      |

**Table 2** Yearly maximum of OCR penalties for HIPAA violations (2008–2024)

|       |      |      |      |      |      |      |      |      |      |
|-------|------|------|------|------|------|------|------|------|------|
| 100   | 2250 | 1000 | 4300 | 1700 | 1700 | 4800 | 3500 | 5550 | 5500 |
| 16000 | 3000 | 6850 | 5100 | 875  | 1300 | 4750 |      |      |      |

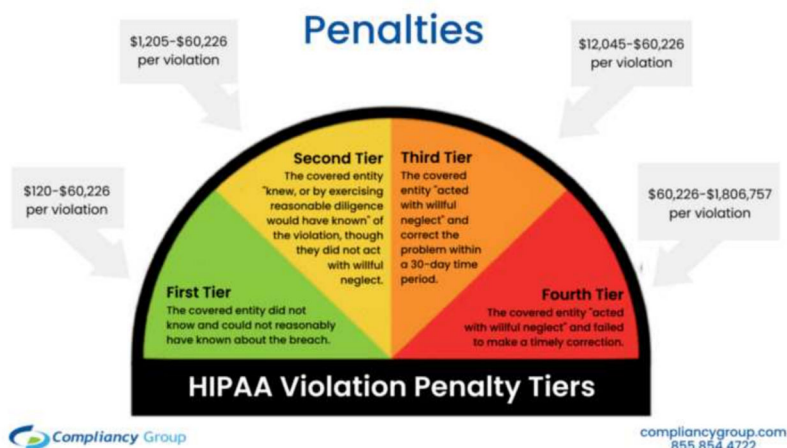
**Table 3** Attorneys General HIPAA fines (2010-2024)

|      |       |      |       |      |       |      |     |       |       |
|------|-------|------|-------|------|-------|------|-----|-------|-------|
| 250  | 100   | 55   | 750   | 2500 | 140   | 100  | 40  | 150   | 90    |
| 15   | 130   | 264  | 1100  | 100  | 2000  | 1150 | 575 | 418   | 200   |
| 230  | 175   | 365  | 100   | 200  | 100   | 75   | 935 | 900   | 10000 |
| 8700 | 39500 | 5000 | 21000 | 495  | 425   | 425  | 600 | 425   | 200   |
| 400  | 200   | 2500 | 550   | 450  | 49000 | 250  | 60  | 49500 | 350   |
| 1400 | 450   | 120  | 400   | 300  | 1650  |      |     |       |       |

**Table 4** Yearly maximum of Attorneys General HIPAA fines (2010-2024)

|      |       |       |       |     |       |      |  |      |
|------|-------|-------|-------|-----|-------|------|--|------|
| 250  | 100   | 2500  | 140   | 150 | 90    | —    |  | 2000 |
| 1150 | 10000 | 39500 | 21000 | 600 | 49500 | 1650 |  |      |

**Fig. 1** HIPAA violation penalty tiers (source: The HIPAA Journal [22])



statistics in Griffiths [18, 19]), the number of healthcare data breaches is growing. However, increased awareness of compliance with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) should have an impact on reducing the number of HIPAA breaches attributable to lost or stolen drives and devices, as a consequence of fewer covered organizations carrying unencrypted protected health information on drives and devices, and relying more on cloud computing, although the latter has also been a target for hackers (see Griffiths [20]). The OCR Breach Portal [21], listing all breaches of unsecured protected health information affecting 500 or more individuals reported within the previous 24 months, and that are still currently under screening, indicates that, on September 26, 2024, there were 891 breaches being investigated. For detailed information on data breach statistics, consult the HIPAA Journal [22]. Moreover, Neto et al. [23] discuss the challenges encountered for developing a global data breach database.

On the other hand, Government backstops and other market-intervening tools must mitigate catastrophic losses. For example, the two most extreme cases known are in the healthcare sector (including hospitals) and the cross-sector attack, with estimated losses of USD 28 and 35 billion, respectively, thus ranking at the top 10 of the biggest losses in the history of events. Nevertheless, organizations in the healthcare sector have stricter breach notification require-

ments than other sectors. For instance, ransomware attacks, that can have drastic consequences, have to be reported, even if it cannot be established that data has been compromised. This was the case with the 2017 WannaCry ransomware that crippled healthcare institutions and many other organizations around the world, and which led to economic losses estimated at USD 8 billion. For more information on this topic, consult Trautman and Ormerod [24]. Furthermore, OCR imposes heavy fines when violations have been allowed to persist for several years, or when there is a systemic non-compliance with the HIPAA rules. The penalty structure for violations of HIPAA regulations is described in Figs. 1 and 2.

As organizations are reluctant to disclose any information on security breaches because of their fear of losing market share and reputation, the access to data on security breaches and losses in the healthcare sector is therefore limited. For this reason, data on OCR penalties and on the Attorneys General HIPAA fines are used as a proxy, since these are highly and positively correlated with the severity of the losses.

Table 1 lists the OCR penalties (in thousands USD) imposed to resolve the HIPAA Right of Access violations from 2008 to January 2024 (source: The HIPAA Journal [22]). In Table 2, the yearly maxima penalties (in thousands USD), extracted from Table 1, are listed.

The Attorneys General HIPAA fines (in thousands USD) for 2010-2024 are listed in Table 3 (notice that no fine has

**Fig. 2** HIPAA violation penalty tiers (source: The HIPAA Journal [22])

| Annual Penalty Limit | Annual Penalty Limit                           | Minimum Penalty per Violation | Maximum Penalty per Violation | Annual Penalty Cap |
|----------------------|--|-------------------------------|-------------------------------|--------------------|
| Tier 1               | Lack of Knowledge                              | \$137                         | \$34,464                      | \$34,464           |
| Tier 2               | Reasonable Cause                               | \$1,379                       | \$68,928                      | \$137,886          |
| Tier 3               | Willful Neglect                                | \$13,785                      | \$68,928                      | \$344,638          |
| Tier 4               | Willful neglect (not corrected within 30 days) | \$68,928                      | \$68,928                      | \$2,067,813        |

been imposed in 2016), and the yearly maxima are shown in Table 4 (source: The HIPAA Journal [22]).

### 3 A brief overview of the theory

Distributions for variables modeling phenomena linked to vulnerabilities exploitation have in general heavy right tails, and therefore there is a tendency to believe that power laws are adequate models. Good references on this subject are Clauset et al. [25] and Stumpf and Porter [26]. For a detailed discussion on the use of heavy-tailed models for vulnerabilities data, more specifically, on vulnerabilities lifecycle variables, see Brilhante et al. [10], and for the use of mixture models, namely about the hyperexponential, consult Feldmann and Whitt [27]. The lognormal law has also been used in this context as a model because it mimics the linear signature of power laws (see Mitzenmacher [28]). Moreover, the Generalized Pareto (GP) model and, in general, slowly varying tailed models have been studied as well. For a comprehensive view on the topic, see Brilhante et al. [10].

In statistical analysis, asymptotic results can be useful to support model choices. For example, the extremal limit theorem and EVT give the necessary tools when heavy-tailed models are reasonable candidates to fit a data set. Therefore, Section 3.1 gives a brief account of EVT in the traditional IID framework, but also in the geometrically thinned scheme, since healthcare data breaches may be underreported due to reputational concerns. On this subject, it is worth mentioning that, contrasting with the fast rate of convergence in the central limit theorem when dealing with central order statistics, the rate of convergence in the extremal limit theorem for extreme order statistics can be very slow, which is a well-known fact from Fisher and Tippett’s [29] remark on the penultimate behavior of normalized maxima. This suggests that it is legitimate to find alternative fits to the traditionally used heavy-tailed models. The results outlined in Section 3.1 are simply intended to indicate that the GEV, more specifically the Fréchet, and loglogistic models, can provide useful fits to the data. Readers less familiar with these concepts can skip the more technical details in Section 3.1, taking only into consideration the features of the models, since they are used in Section 5.

#### 3.1 Extreme value theory

The bulk of central order statistics and the central limit theorem play a key role in the majority of the decisions that are based on data analysis. On the other hand, extreme order statistics and the extremal limit theorem are crucial in the analysis of outstanding risks, namely in the analysis of large

claims in insurance (see Gomes and Pestana [30], Embrechts et al. [31], and Beirlant et al. [32]).

Fréchet [33] transposed Lévy’s [34] stability theory for sums to maxima, obtaining the Fréchet distribution, with the standardized form

$$\Phi_\alpha(x) = \exp(-x^{-\alpha}) \mathbb{I}_{[0,\infty)}(x), \quad \alpha > 0.$$

Soon after, Fisher and Tippett [29] established the initial form of the extremal limit theorem obtaining the (later called) Gumbel and max-Weibull types, respectively,

$$\Lambda(x) = \exp(-e^{-x}) \mathbb{I}_{\mathbb{R}}(x),$$

and

$$\Psi_\alpha(x) = \begin{cases} \exp[-(-x)^\alpha], & x < 0 \\ 1, & x \geq 0 \end{cases}, \quad \alpha > 0.$$

Gnedenko [35] demonstrated that the Fréchet, Gumbel and max-Weibull distributions are the only possible limit types for normalized maxima  $M_n = \max\{X_1, \dots, X_n\}$  of a IID sequence of random variables  $(X_n)_{n \in \mathbb{N}}$ , with a cumulative distribution function  $F$ , i.e., they are the only solutions of the stability equation  $F^n(A_n x + B_n) = F(x)$ , for appropriate attraction coefficients  $A_n > 0$  and  $B_n \in \mathbb{R}$ , thus fully characterizing the domains of attraction of the Fréchet and of the max-Weibull types. As for the characterization of the domain of attraction of the Gumbel type, this was done by de Haan [36]. Therefore, Gnedenko and de Haan’s definitive form of the extremal limit theorem provides the adequate framework for the asymptotic choice of extremal models for  $M_n$  when  $n \rightarrow \infty$ .

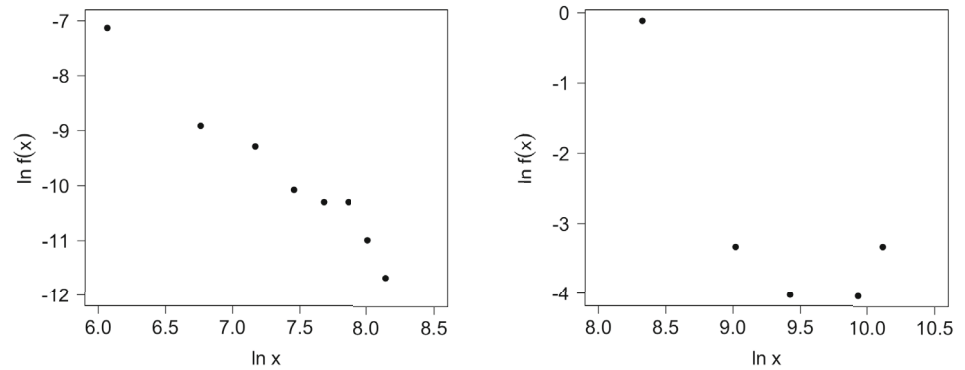
On the other hand, von Mises [37] and Jenkinson [38] unified into a single expression the standardized stable limit distribution of normalized maxima, called the general extreme value (GEV) distribution, with cumulative distribution function

$$G_\xi(x) = \exp\left[-(1 + \xi x)^{-1/\xi}\right] \mathbb{I}_{\{x: 1 + \xi x > 0\}}(x), \quad \xi \in \mathbb{R}. \quad (1)$$

If, in Eq. 1, the shape parameter  $\xi > 0$ , the Fréchet- $\alpha$  type, with  $\alpha = 1/\xi$ , is obtained, and if  $\xi < 0$ , the max-Weibull- $\alpha$  type, with  $\alpha = -1/\xi$ , is obtained. When  $\xi \rightarrow 0$ ,  $G_\xi$  defined in Eq. 1 converges to the standard Gumbel distribution, i.e.,  $G_0(x) = \exp(-e^{-x})$  for any real  $x$ . More details on EVT can be found in Gomes and Guillou [39], among other review papers.

A relevant issue in what regards healthcare vulnerability and extreme losses due to malicious breaches is the possibility that some data will not be reported. Rachev and Resnick

**Fig. 3** Power law linear signature in a log-log plot



(a) OCR penalties data

(b) Attorneys General HIPAA fines data

[17] developed a straightforward theory under the plausible assumption of geometric thinning of the full sequence of IID random variables  $(X_n)_{n \in \mathbb{N}}$ , i.e., that each original term of the sequence is reported with probability  $\theta$  or discarded with probability  $1 - \theta$ , independently of any other.

In case the IID sequence  $(X_n)_{n \in \mathbb{N}}$  is Geometrically( $\theta$ ),  $0 < \theta < 1$ , thinned, the geo-max-stable possible distributions  ${}^sG_\xi$  satisfy the relationship  ${}^sG_\xi(x) = \frac{1}{1 - \ln G_\xi(x)}$  (Rachev and Resnick [17]), and therefore the general (standardized)

**Table 5** ML parameter estimates and goodness-of-fit results for the OCR penalties data in Table 1

|   | AD                   | CvM                      | AIC <sup>a</sup> | BIC <sup>a</sup> |
|---|----------------------|--------------------------|------------------|------------------|
| <b>Lognormal</b>                            |                      |                          |                  |                  |
| $\hat{\mu} = 5.426$ (0.165) <sup>b</sup>    | 0.525                | 0.162                    | 2091.07          | 2096.94          |
| $\hat{\sigma} = 1.941$ (0.116) <sup>b</sup> | ( $A_n^2 = 2.355$ )  | ( $\omega_n^2 = 0.656$ ) |                  |                  |
| <b>GEV</b>                                  |                      |                          |                  |                  |
| $\hat{\xi} = 1.690$ (0.152)                 | 0.142                | 0.112                    | 2102.25          | 2111.06          |
| $\hat{\lambda} = 90.958$ (15.030)           | ( $A_n^2 = 3.703$ )  | ( $\omega_n^2 = 0.723$ ) |                  |                  |
| $\hat{\delta} = 157.374$ (29.137)           |                      |                          |                  |                  |
| <b>GP</b>                                   |                      |                          |                  |                  |
| $\hat{\xi} = 1.475$ (0.232)                 | 0.001                | 0.107                    | 2098.62          | 2107.42          |
| $\hat{\lambda} = 4$                         | ( $A_n^2 = \infty$ ) | ( $\omega_n^2 = 0.729$ ) |                  |                  |
| $\hat{\delta} = 162.125$ (34.451)           |                      |                          |                  |                  |
| <b>Loglogistic</b>                          |                      |                          |                  |                  |
| $\hat{\alpha} = 0.806$ (0.056)              | 0.001                | 0.919                    | 2095.18          | 2103.98          |
| $\hat{\lambda} = 4$                         | ( $A_n^2 = \infty$ ) | ( $\omega_n^2 = 0.250$ ) |                  |                  |
| $\hat{\delta} = 211.606$ (39.526)           |                      |                          |                  |                  |
| <b>Hyperexponential</b>                     |                      |                          |                  |                  |
| $\hat{p} = 0.507$ (0.053)                   | 0.235                | 0.453                    | 2073.45          | <u>2082.25</u>   |
| $\hat{\theta}_1 = 0.0130$ (0.0024)          | ( $A_n^2 = 3.211$ )  | ( $\omega_n^2 = 0.458$ ) |                  |                  |
| $\hat{\theta}_2 = 0.0005$ (0.0001)          |                      |                          |                  |                  |
| <b>Hyperloglogistic</b>                     |                      |                          |                  |                  |
| $\hat{p} = 0.632$ (0.073)                   | 0.147                | 0.574                    | <u>2072.78</u>   | 2087.45          |
| $\hat{\alpha}_1 = 1.399$ (0.212)            | ( $A_n^2 = 3.668$ )  | ( $\omega_n^2 = 0.405$ ) |                  |                  |
| $\hat{\delta}_1 = 66.753$ (16.270)          |                      |                          |                  |                  |
| $\hat{\alpha}_2 = 2.149$ (0.613)            |                      |                          |                  |                  |
| $\hat{\delta}_2 = 1843.603$ (385.924)       |                      |                          |                  |                  |

<sup>a</sup>Smallest AIC and BIC are underlined.

<sup>b</sup>Parameter estimates of the logarithm of the random variable

geo-max-stable distribution is

$${}^sG_\xi(x) = \frac{1}{1 - \ln G_\xi(x)} = \frac{1}{1 + (1 + \xi x)^{-1/\xi}}, \quad 1 + \xi x > 0. \tag{2}$$

Using  $\alpha = \frac{1}{|\xi|}$  in Eq. 2,  ${}^sG_\xi$  can be split into the following three families:

- Loglogistic distributions, whose natural logarithm follows the logistic distribution, from the classical max-stable Fréchet- $\alpha$  distribution,

$${}^s\Phi_\alpha(x) = \frac{1}{1 + x^{-\alpha}} \mathbb{I}_{[0, \infty)}(x), \quad \alpha > 0;$$

- Logistic distribution, from the classical max-stable Gumbel distribution,

$${}^s\Lambda(x) = \frac{1}{1 + e^{-x}} \mathbb{I}_{\mathbb{R}}(x);$$

- Backward loglogistic distributions, from the max-stable Weibull- $\alpha$  distribution,

$${}^s\Psi_\alpha(x) = \begin{cases} \frac{1}{1 + (-x)^\alpha}, & x < 0 \\ 1, & x \geq 0 \end{cases}, \quad \alpha > 0.$$

Notice that in the limit distributions (1) and (2) (and in their particular cases) a location parameter  $\lambda \in \mathbb{R}$  and a scale parameter  $\delta > 0$  can be considered. Moreover, the characterizations of the domains of attraction of geo-max-stable thinned laws are similar to the characterizations of the corresponding max-stable laws.

### 4 Methods for modeling the data

To assess whether heavy-tailed models should be considered viable candidates to fit the data in Tables 1 and 3, including the mixture models hyperexponential and hyperloglogistic,

**Table 6** ML parameter estimates and goodness-of-fit results for the yearly maxima of the OCR penalties data in Table 2

|   | AD                   | CvM                      | AIC <sup>a</sup> | BIC <sup>a</sup> |
|---|----------------------|--------------------------|------------------|------------------|
| Lognormal                                   |                      |                          |                  |                  |
| $\hat{\mu} = 7.871$ (0.267) <sup>b</sup>    | 0.307                | 0.768                    | 323.06           | 324.72           |
| $\hat{\sigma} = 1.099$ (0.189) <sup>b</sup> | ( $A_n^2 = 2.062$ )  | ( $\omega_n^2 = 0.185$ ) |                  |                  |
| GEV   |                      |                          |                  |                  |
| $\hat{\xi} = 0.241$ (0.232)                 | 0.484                | 0.054                    | <u>321.98</u>    | <u>324.48</u>    |
| $\hat{\lambda} = 2320.269$ (553.441)        | ( $A_n^2 = 1.618$ )  | ( $\omega_n^2 = 0.632$ ) |                  |                  |
| $\hat{\delta} = 1956.944$ (452.419)         |                      |                          |                  |                  |
| GP  |                      |                          |                  |                  |
| $\hat{\xi} = 0.123$ (0.257)                 | 0.001                | 0.800                    | 322.64           | 325.14           |
| $\hat{\lambda} = 100$                       | ( $A_n^2 = \infty$ ) | ( $\omega_n^2 = 0.175$ ) |                  |                  |
| $\hat{\delta} = 2840.896$ (813.015)         |                      |                          |                  |                  |
| Loglogistic                                 |                      |                          |                  |                  |
| $\hat{\alpha} = 3.428$ (0.684)              | 0.001                | 0.023                    | 322.44           | 324.94           |
| $\hat{\lambda} = 100$                       | ( $A_n^2 = \infty$ ) | ( $\omega_n^2 = 0.752$ ) |                  |                  |
| $\hat{\delta} = 5143.624$ (636.031)         |                      |                          |                  |                  |
| Hyperexponential                            |                      |                          |                  |                  |
| $\hat{p} \approx 1$ (0.0000)                | 0.806                | 0.969                    | 322.13           | 324.63           |
| $\hat{\theta}_1 = 0.0002$ (0.0001)          | ( $A_n^2 = 1.030$ )  | ( $\omega_n^2 = 0.106$ ) |                  |                  |
| $\hat{\theta}_2 = 0.0099$ (0.0005)          |                      |                          |                  |                  |
| Hyperloglogistic                            |                      |                          |                  |                  |
| $\hat{p} = 0.712$ (0.056)                   | 0.871                | 0.875                    | 320.33           | 324.50           |
| $\hat{\alpha}_1 = 1.578$ (0.656)            | ( $A_n^2 = 0.910$ )  | ( $\omega_n^2 = 0.149$ ) |                  |                  |
| $\hat{\delta}_1 = 2148.28$ (765.446)        |                      |                          |                  |                  |
| $\hat{\alpha}_2 = 17.775$ (7.719)           |                      |                          |                  |                  |
| $\hat{\delta}_2 = 5048.84$ (389.066)        |                      |                          |                  |                  |

<sup>a</sup>Smallest AIC and BIC are underlined.

<sup>b</sup>Parameter estimates of the logarithm of the random variable

log-log plots can be useful graphical tools. If a linear signature is detected in the data delimited by some cutoff point, then it is reasonable to consider power laws such as the GP or other regularly varying tail models. Note that, in the broadest sense, power laws are functional relationships of the type  $f(x) = (\frac{x}{\delta})^{-\alpha}$ ,  $\alpha, \delta > 0$ . Since  $\ln f(x) = -\alpha \ln x + \alpha \ln \delta$ , the straight line seen in a log-log plot is called the signature of the power law. From a statistical point of view, a power law, or more precisely, a distribution with a Paretian right-tail, is a model with a cumulative distribution function  $F$  that has a right-tail that satisfies  $1 - F(x) = x^{-\alpha} L(x)$ , where  $L$  is a slowly varying function, i.e.,  $\lim_{x \rightarrow \infty} \frac{L(tx)}{L(x)} = 1$ , for all  $t > 0$ .

Therefore, to determine the existence of a linear signature in the data presented in Tables 1 and 3 (recall that the data in Tables 2 and 4 are subsets of the data in Tables 1 and 3, respectively), a density histogram, i.e., a histogram with an area equal to 1 to roughly estimate the underlying probability

density function  $f$ , is considered for each case. The bandwidth used for the intervals of the density histogram for the data in Table 1 is  $h = 860 \times 10^3$  USD, and for the data in Table 3,  $h = 8250 \times 10^3$  USD. The log-log plot is displayed for both cases in Fig. 3, where  $x$  represents the midpoint of the interval and  $f(x)$  the estimate of the probability density function  $f$  at value  $x$ , using the corresponding density histogram.

As noticed, a linear signature is clearly visible for the OCR penalties data (left-hand panel of Fig. 3), but this is not the case for the Attorneys General HIPAA fines data (right-hand panel of Fig. 3), which can be the consequence of the density histogram having fewer intervals due to the smaller sample size ( $n = 56$ ). However, fitting the data with heavy-tailed models seems reasonable.

Using the work of Brillhante et al. [10] as a main reference, specifically with regard to the models used to fit

**Table 7** ML parameter estimates and goodness-of-fit results for the Attorneys General HIPAA fines data in Table 3

|   | AD                   | CvM                      | AIC <sup>a</sup> | BIC <sup>a</sup> |
|---|----------------------|--------------------------|------------------|------------------|
| Lognormal                                   |                      |                          |                  |                  |
| $\hat{\mu} = 6.191$ (0.234) <sup>b</sup>    | 0.596                | 0.993                    | 918.75           | 922.80           |
| $\hat{\sigma} = 1.748$ (0.165) <sup>b</sup> | ( $A_n^2 = 1.791$ )  | ( $\omega_n^2 = 0.120$ ) |                  |                  |
| GEV   |                      |                          |                  |                  |
| $\hat{\xi} = 1.269$ (0.184)                 | 0.643                | 0.924                    | 910.88           | 916.96           |
| $\hat{\lambda} = 233.256$ (45.598)          | ( $A_n^2 = 1.696$ )  | ( $\omega_n^2 = 0.182$ ) |                  |                  |
| $\hat{\delta} = 311.120$ (72.677)           |                      |                          |                  |                  |
| GP  |                      |                          |                  |                  |
| $\hat{\xi} = 1.238$ (0.273)                 | 0.001                | 0.329                    | 912.85           | 918.92           |
| $\hat{\lambda} = 15$                        | ( $A_n^2 = \infty$ ) | ( $\omega_n^2 = 0.437$ ) |                  |                  |
| $\hat{\delta} = 364.676$ (93.052)           |                      |                          |                  |                  |
| Loglogistic                                 |                      |                          |                  |                  |
| $\hat{\alpha} = 1.039$ (0.118)              | 0.001                | 0181                     | 916.14           | 922.22           |
| $\hat{\lambda} = 15$                        | ( $A_n^2 = \infty$ ) | ( $\omega_n^2 = 0.544$ ) |                  |                  |
| $\hat{\delta} = 391.781$ (86.322)           |                      |                          |                  |                  |
| Hyperexponential                            |                      |                          |                  |                  |
| $\hat{p} = 0.843$ (0.056)                   | 0.397                | 0.510                    | <u>910.07</u>    | <u>916.15</u>    |
| $\hat{\theta}_1 = 0.0022$ (0.00053)         | ( $A_n^2 = 2.240$ )  | ( $\omega_n^2 = 0.349$ ) |                  |                  |
| $\hat{\theta}_2 = 0.0001$ (0.00004)         |                      |                          |                  |                  |
| Hyperloglogistic                            |                      |                          |                  |                  |
| $\hat{p} = 0.681$ (0.038)                   | 0.677                | 0.078                    | 912.96           | 923.08           |
| $\hat{\alpha}_1 = 1.811$ (0.000)            | ( $A_n^2 = 1.631$ )  | ( $\omega_n^2 = 0.686$ ) |                  |                  |
| $\hat{\delta}_1 = 246.746$ (1.133)          |                      |                          |                  |                  |
| $\hat{\alpha}_2 = 0.804$ (0.156)            |                      |                          |                  |                  |
| $\hat{\delta}_2 = 1766.981$ (108.493)       |                      |                          |                  |                  |

<sup>a</sup>Smallest AIC and BIC are underlined.

<sup>b</sup>Parameter estimates of the logarithm of the random variable

vulnerabilities lifecycle variables, the lognormal, GEV, GP, loglogistic, hyperexponential and hyperloglogistic models are fit to each data set, since these models have produced good results. The goodness-of-fit assessment is carried out with the Anderson-Darling (AD) and the Cramér-von Mises (CvM) tests. Note that the Kolmogorov-Smirnov test is not considered here because the need to estimate the model parameters limits its proper use for these particular models, with the exception of the lognormal. On the other hand, the Akaike Information Criterion (AIC) and the Bayesian Information Criterion (BIC) are used to select the best fit between models that are supported by at least one goodness-of-fit test. It must be noted that it is sufficient to consider either AIC or BIC for model selection. Although having similar formulas, the main difference between the two measures is that the AIC strikes a balance between goodness-of-fit and model complexity, while the BIC introduces a stronger penalty for model complexity. In general, AIC is slightly lower than BIC.

As for the GP model with shape parameter  $\xi \in \mathbb{R}$ , location parameter  $\lambda \in \mathbb{R}$  and scale parameter  $\delta > 0$ , it has a cumulative distribution function

$$F_{\xi,\lambda,\delta}(x) = \begin{cases} 1 - \exp\left(-\frac{x-\lambda}{\delta}\right) & , \xi = 0 \\ 1 - \left(1 + \xi \frac{x-\lambda}{\delta}\right)^{-\frac{1}{\xi}} & , \xi \neq 0 \end{cases} \quad (3)$$

If  $\xi \geq 0$  in Eq. 3, the distribution has support  $[\lambda, \infty)$ , and if  $\xi < 0$ , it has support  $\left[\lambda, \lambda - \frac{\delta}{\xi}\right]$ .

With regard to the mixture models hyperexponential and hyperloglogistic, only two components are considered for each case (Brilhante et al. [10] found no advantages in using three components for these two mixtures in their analysis): the hyperexponential model with cumulative distribution function

$$F(x) = [p(1 - e^{-\theta_1 x}) + (1 - p)(1 - e^{-\theta_2 x})] \mathbb{I}_{(0,\infty)}(x),$$

**Table 8** ML parameter estimates and goodness-of-fit results for the yearly maxima of the Attorneys General HIPAA fines data in Table 4

|  | AD                 | CvM                    | AIC <sup>a</sup> | BIC <sup>a</sup> |
|--|--------------------|------------------------|------------------|------------------|
| Lognormal                              |                    |                        |                  |                  |
| $\hat{\mu} = 7.243 (0.572)^b$          | 0.766              | 0.565                  | 267.85           | 269.13           |
| $\hat{\sigma} = 2.139 (0.404)^b$       | $(A_n^2 = 1.096)$  | $(\omega_n^2 = 0.252)$ |                  |                  |
| GEV                                    |                    |                        |                  |                  |
| $\hat{\xi} = 3.016 (0.974)$            | 0.527              | 0.798                  | <u>264.38</u>    | <u>266.30</u>    |
| $\hat{\lambda} = 245.462 (151.856)$    | $(A_n^2 = 1.530)$  | $(\omega_n^2 = 0.177)$ |                  |                  |
| $\hat{\delta} = 473.980 (454.309)$     |                    |                        |                  |                  |
| GP                                     |                    |                        |                  |                  |
| $\hat{\xi} = 0.267^c$                  | 0.001              | 0.007                  | 290.06           | 291.98           |
| $\hat{\lambda} = 90$                   | $(A_n^2 = \infty)$ | $(\omega_n^2 = 0.892)$ |                  |                  |
| $\hat{\delta} = 12920.61^c$            |                    |                        |                  |                  |
| Loglogistic                            |                    |                        |                  |                  |
| $\hat{\alpha} = 0.684 (0.148)$         | 0.001              | 0.946                  | 267.69           | 269.60           |
| $\hat{\lambda} = 90$                   | $(A_n^2 = \infty)$ | $(\omega_n^2 = 0.119)$ |                  |                  |
| $\hat{\delta} = 1057.166 (737.218)$    |                    |                        |                  |                  |
| Hyperexponential                       |                    |                        |                  |                  |
| $\hat{p} = 0.666 (0.159)$              | 0.814              | 0.293                  | 267.27           | 269.17           |
| $\hat{\theta}_1 = 0.00125 (0.0020)$    | $(A_n^2 = 1.015)$  | $(\omega_n^2 = 0.367)$ |                  |                  |
| $\hat{\theta}_2 = 0.00004 (0.0001)$    |                    |                        |                  |                  |
| Hyperloglogistic                       |                    |                        |                  |                  |
| $\hat{p} = 0.714 (0.038)$              | 0.781              | 0.712                  | 268.19           | 271.39           |
| $\hat{\alpha}_1 = 0.940 (0.154)$       | $(A_n^2 = 1.074)$  | $(\omega_n^2 = 0.204)$ |                  |                  |
| $\hat{\delta}_1 = 3427.299 (2192.450)$ |                    |                        |                  |                  |
| $\hat{\alpha}_2 = 5.867 (3.376)$       |                    |                        |                  |                  |
| $\hat{\delta}_2 = 122.633 (32.147)$    |                    |                        |                  |                  |

<sup>a</sup>Smallest AIC and BIC are underlined.

<sup>b</sup>Parameter estimates of the logarithm of the random variable.

<sup>c</sup>Standard errors are not available

with  $0 \leq p \leq 1$  the mixing proportion and  $\theta_1, \theta_2 > 0$ ; and the hyperloglogistic model with cumulative distribution function

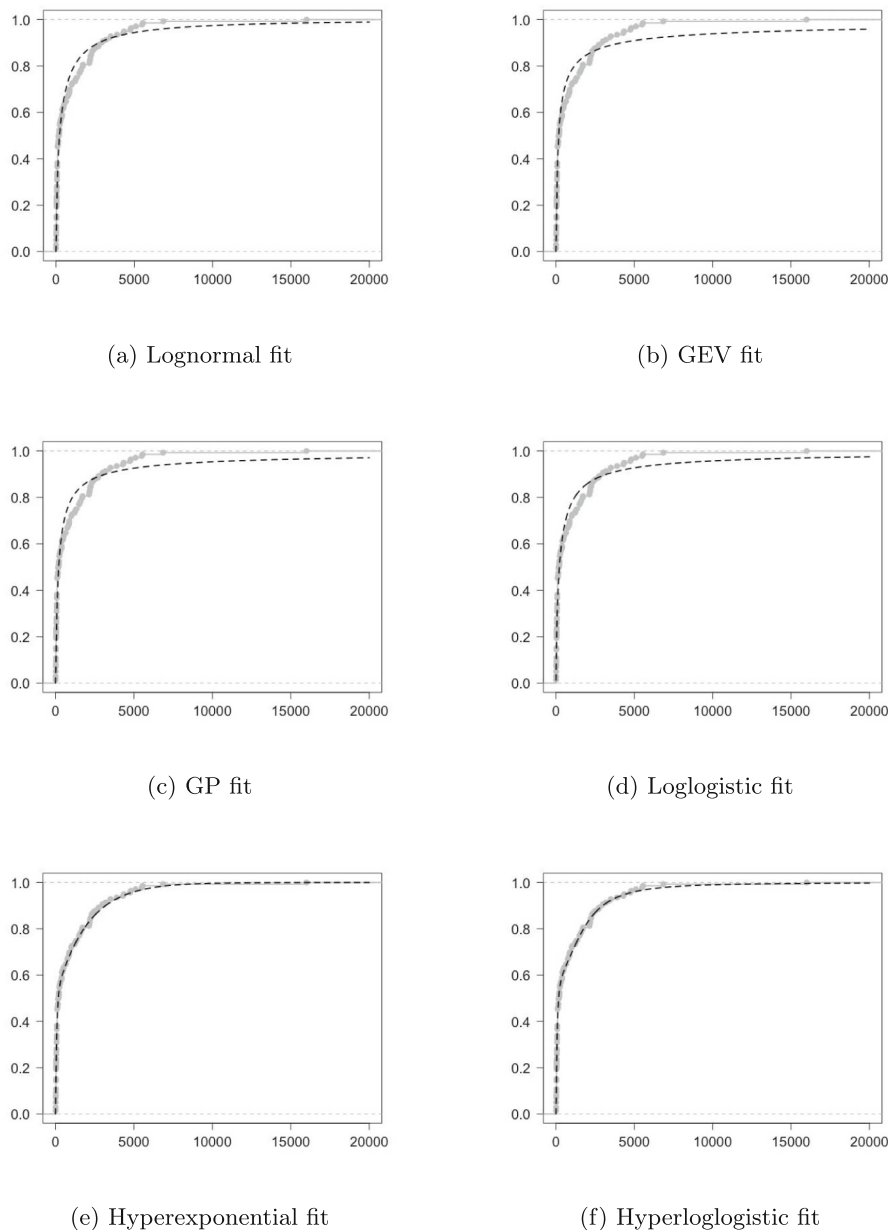
$$F(x) = \left[ p \frac{1}{1 + \left(\frac{x}{\delta_1}\right)^{-\alpha_1}} + (1 - p) \frac{1}{1 + \left(\frac{x}{\delta_2}\right)^{-\alpha_2}} \right] \mathbb{I}_{(0, \infty)}(x),$$

with  $0 \leq p \leq 1$  and  $\alpha_1, \alpha_2, \delta_1, \delta_2 > 0$ .

The statistical analysis was carried out with the software R (v4.4.1), a Language and Environment for Statistical Computing.

## 5 Results and discussion

The results for the lognormal, GEV, GP, loglogistic, hyperexponential and hyperloglogistic fits for each data set are shown in Tables 5, 6, 7 and 8. Note that the standard errors of the Maximum Likelihood (ML) estimates of the model parameters are indicated in brackets, and since the ML estimates of the mixtures' parameters were obtained with the Expectation-Maximization algorithm, the standard errors indicated are bootstrap standard errors, based on 1000 bootstrap samples (for more details, see Efron and Tibshirani [40]). For each goodness-of-fit test, the  $p$ -value is indicated,



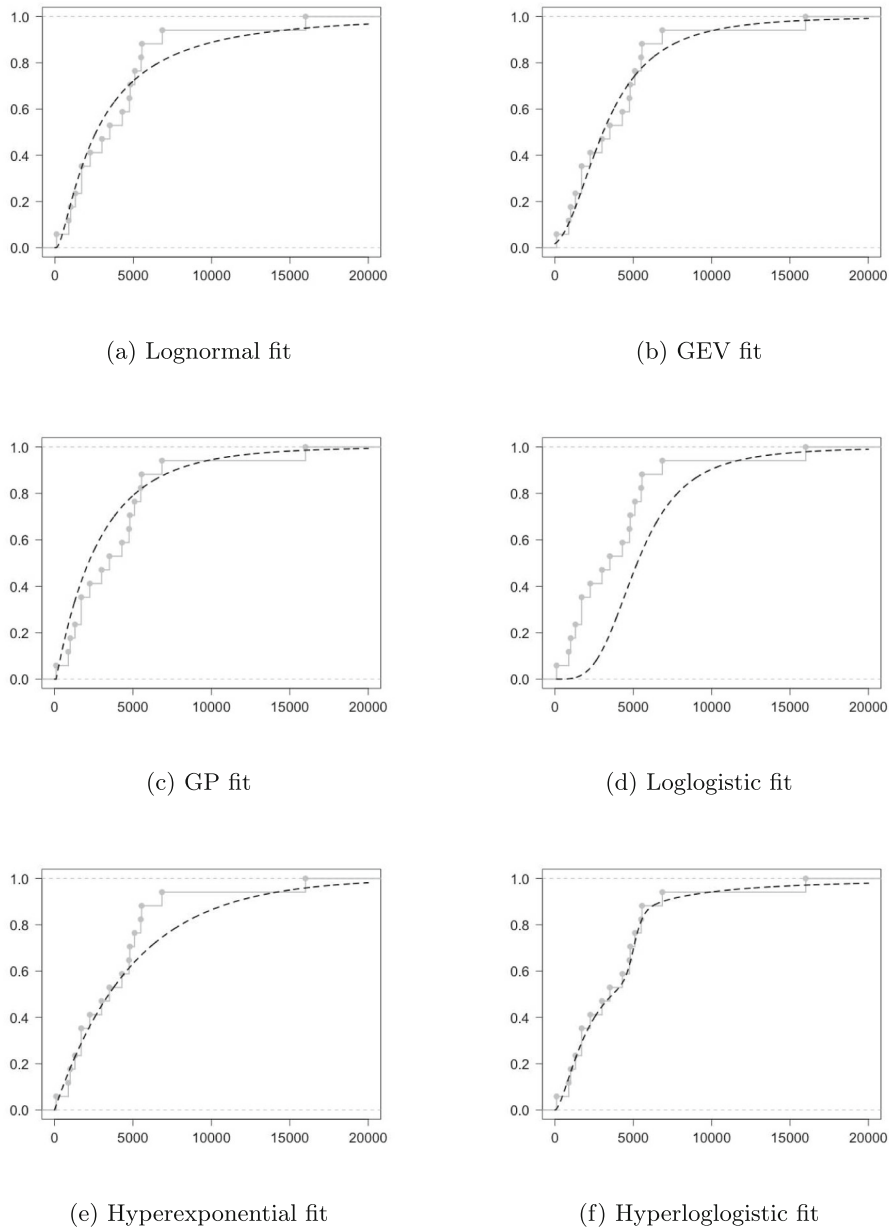
**Fig. 4** Empirical distribution function of the data (gray line) and theoretical distribution function of the model fits (black dashed lines) for the OCR penalties data in Table 1

with the value of the test’s statistic being displayed underneath in brackets. The smallest observed values of AIC and BIC of the model fits are also underlined for each data set.

In particular, the results in Table 5 and in Table 7 show that, although the traditionally used GEV heavy-tailed model fits the data reasonably well, better fits, however, are achieved with the heavy-tailed hyperexponential and hyperloglogistic models. As for the results for the yearly maxima in Table 6 and in Table 8, which are subsets of the data in Table 1 and in Table 3, respectively, the GEV fit has the smallest AIC and BIC, as somewhat expected because we are dealing

with maxima data. The hyperexponential and hyperloglogistic models also seem to be good fits for the maxima data.

Interestingly, the GP and loglogistic models are not supported by the AD test for any data set. Note that the AD test is a modification of the CvM test that gives more weight to the tails of the distribution. Moreover, the loglogistic model should be ruled out as an adequate fit for the yearly maxima of the OCR penalties data and the GP model should not be considered for the yearly maxima of the Attorneys General HIPAA fines data.



**Fig. 5** Empirical distribution function of the data (gray line) and theoretical distribution function of the model fits (black dashed lines) for the yearly maxima of the OCR penalties data in Table 2

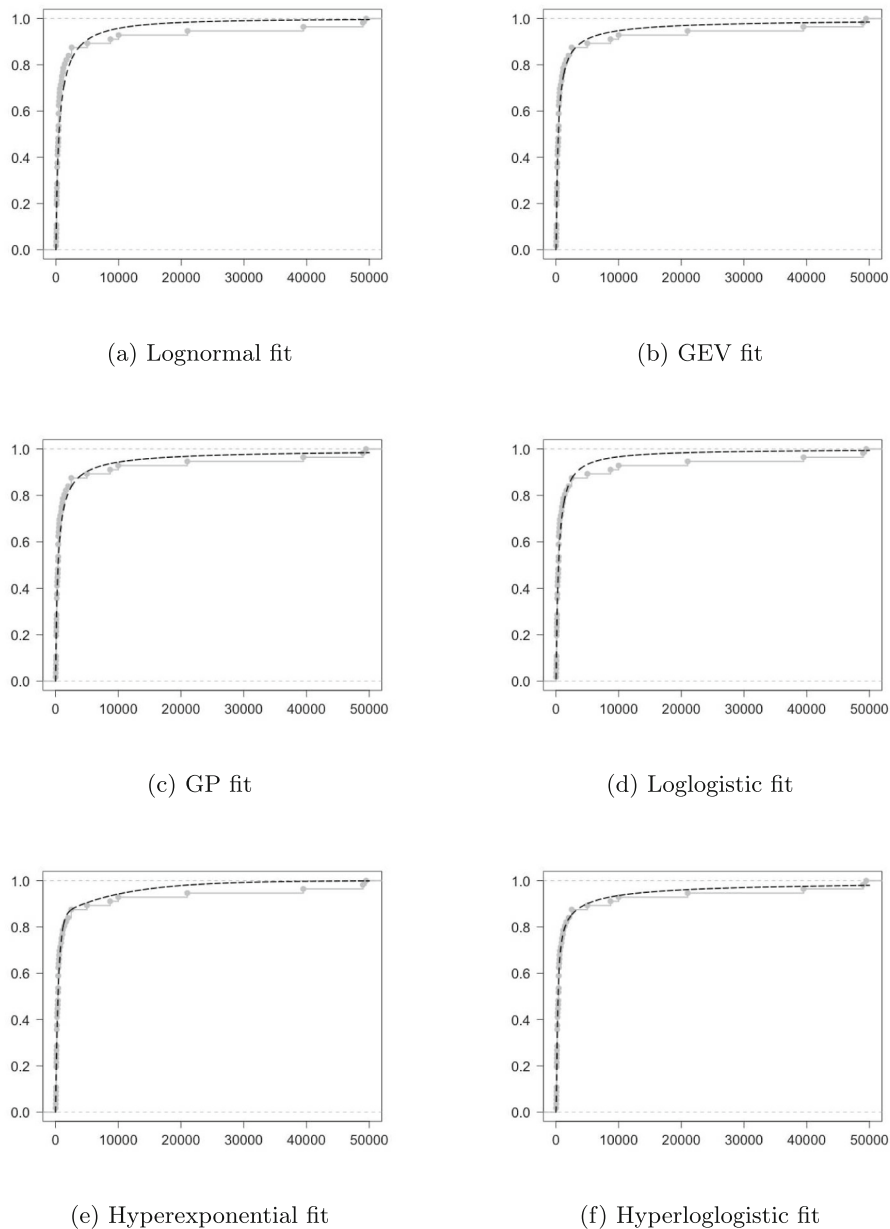
Noticing, in general, smaller AIC or BIC for the hyperexponential and hyperloglogistic fits for the data presented in Table 1 and in Table 3, seems to confirm that each data set contains two clusters, one for moderate values and another for extreme values. In fact, fines and penalties may result from moderate to severe breaches.

In Figs. 4, 5, 6 and 7, the empirical distribution function of each data set and each model fit are displayed separately to assess visually the goodness-of-fit of each model to the data. Undoubtedly, the graphs reinforce the idea that we are dealing with a mixture of moderate values and very high

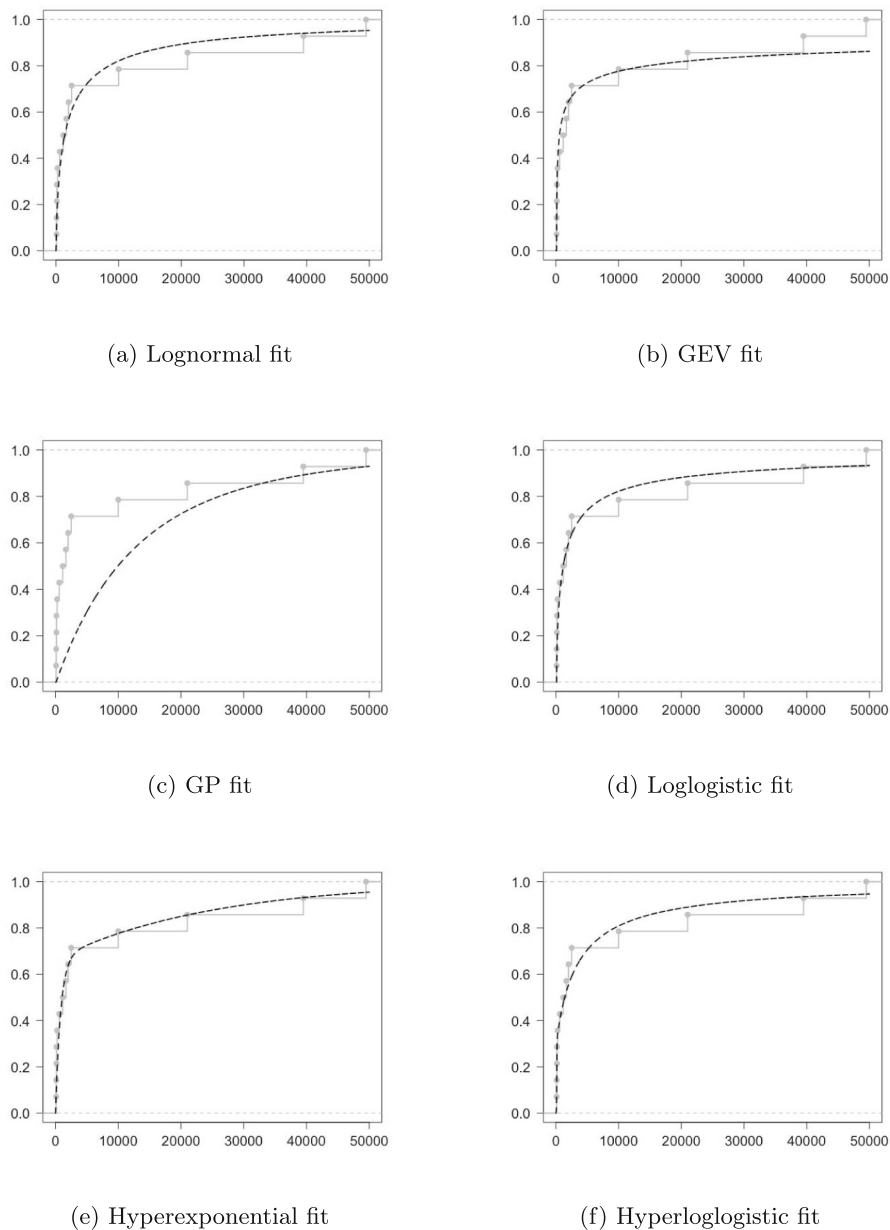
values, and therefore the use of mixtures models is useful in this context. Clearly, insurers and reinsurers should take this into account in their analysis.

## 6 Conclusions and open problems

As already mentioned, data on security breaches and losses are scarce. For this reason, official data on penalties and fines were used, for which a mixture of moderate and extremely outstanding values was detected. This clearly has



**Fig. 6** Empirical distribution function of the data (gray line) and theoretical cumulative distribution function of the model fits (black dashed lines) for the Attorneys General HIPAA fines data in Table 3



**Fig. 7** Empirical distribution function of the data (gray line) and theoretical cumulative distribution function of the model fits (black dashed lines) for the yearly maxima of the Attorneys General HIPAA fines data in Table 4

consequences for insurance companies in terms of both pricing and reinsurance provisions. The rationale for using Panjer’s theory for computing aggregate claims is well established (Klugman et al. [41]; Rólski et al. [42]), and in view of the heavy-tailed hyperexponential and hyperloglogistic goodness-of-fit for maxima, it seems reasonable to compound an additive model for moderate claims with some cautionary EV model provision. The overall picture gives some positive signals on the capacity of insurance and reinsurance companies to also provide coverage for extreme cyber losses scenarios — but perhaps at the cost of charging

policyholders exorbitant amounts of money as a precautionary measure.

With regard to the OCR penalties data (Table 1), the AIC and BIC in Table 5 support the conclusion that mixture models, either the hyperexponential or the hyperloglogistic, provide the most reliable fit, and therefore there is a cluster of moderate data and a cluster of some extreme outstanding data. Moreover, as the yearly maxima in Table 2 is a sample of those outstanding data, the best fit that is revealed in Table 6 is with the GEV distribution, as expected. It is also interesting to notice that the estimate of the hyperexponential

mixture parameter is  $\hat{p} \approx 1$ , which clearly indicates that no more than a single component should be used, i.e., a simple exponential fit should be considered here.

For the Attorneys General fines (Table 3), the results in Table 7 show that the hyperexponential fit is the best one in terms of AIC and BIC, and for the corresponding yearly maxima (Table 4), the results in Table 8 show that the GEV model is again the best fit.

In view of the above, insurance companies must make provisions or reinsurance to be able to handle sums of large claims, eventually being modeled by additive stable laws with characteristic exponent  $\alpha \in (0, 1)$ , i.e., very heavy-tailed distributions, in the light of Lévy's [34] concept of additive stability. However, inferences using additive stable laws are a disappointment to work with, because the probability density functions of random variables other than the Gaussian ( $\alpha = 2$ ), Cauchy ( $\alpha = 1, \beta = 0$ ) and the Lévy ( $\alpha = \frac{1}{2}, \beta = 1$ ) random variables, with  $\beta$  a skewness parameter, have no closed-form expressions, and thus methods based on the likelihood function are useless. Nonetheless, we believe that additive stable models with characteristic exponent  $\alpha \in (0, 1)$  and  $\beta = 1$  can play an important role in this context, but this is still an open problem that needs to be addressed properly.

As a final remark, we would like to say that, in the craft of statistical modeling, one must bear in mind that no chosen model is the true model, but some models are useful to understand, to some degree, the underlying reality of a phenomenon. Therefore, we must expect that with similar data collected from different time frames, the use of AIC or BIC as a measure for model selection can lead to different model choices, providing better fits than the GEV and the mixture models used in the present analysis. Moreover, when dealing with complex phenomena, as is the case here, mixture models should not be ruled out as natural candidates. However, the downside with the use of mixtures is that they usually have more parameters to estimate, and the trade-off between complexity and simplicity must always be an important factor to consider when selecting models.

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## Declarations

**Conflicts of Interest** The authors declare no conflict of interest.

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