



## **Where is the Meat?**

Exploring the consumption drivers, barriers and consumer profile for plant-based burger in burger-focused chain restaurants.

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## Abstract

**Title:** “Where is the Meat?: Exploring the consumption drivers, barriers, and consumer profile for plant-based burgers in burger-focused chain restaurants.”

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This research aims to explore the acceptance of plant-based burger in burger-focused chain restaurants in the Spanish market, through the assessment of main drivers, barriers to consumption, and potential consumer profiles. Following this idea, a study of the impact of perceived product benefits, risks, and individual characteristics on purchase intention and value individuals are willing to pay was conducted.

To collect the data for this analysis was developed a qualitative questionnaire and an online survey. The main conclusions showed that environmental benefits positively influenced individuals to purchase plant-based burgers in burger-focused chain restaurants. Additionally, the lower the perceived risk in the quality of taste, the higher might be the purchase intention. Finally, individuals with high levels of environmental concern were more prone to purchase this product.

The present study adds to the literature regarding plant-based food consumption behaviors in the food services industry, in specific. Furthermore, it analyzes an innovative solution to the recent environmental issue caused by the massive meat production, and at the same time, provides essential insights for the chain restaurant businesses and helps them to find a source of competitive advantage.

**Key Words:** Plant-based burgers, sustainability, burger-focused chain restaurants, drivers, barriers, consumer profile

## Sumário

**Título:** "Onde está a Carne? Explorando os factores de consumo, as barreiras e o perfil dos consumidores de hambúrgueres à base de plantas em cadeias de restaurantes centrados em hambúrgueres".

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Este estudo tem como objetivo explorar a aceitação do hambúrguer à base de plantas em cadeias de restaurantes centrados em hambúrgueres no mercado Espanhol, através da avaliação dos principais impulsionadores, e barreiras ao consumo bem e de potenciais perfis de consumidores. Seguindo essa ideia, foi realizado um estudo do impacto dos benefícios e dos riscos, e características individuais percebidos na intenção de compra, bem como no valor que o comprador se encontra disposto a pagar.

Para coletar os dados para esta análise, foi desenvolvido um questionário qualitativo e uma pesquisa online. As principais conclusões mostraram que os benefícios ambientais influenciaram positivamente os indivíduos a comprar hambúrgueres à base de plantas em cadeias de restaurantes focadas em hambúrgueres. Além disso, quanto menor o risco percebido na qualidade do sabor, maior pode ser a intenção de compra. Por último, os indivíduos com altos níveis de preocupação ambiental estavam mais propensos a comprar este produto.

O presente estudo complementa a literatura sobre comportamentos de consumo de alimentos à base de plantas na indústria de serviços alimentícios, em específico. Além disso, analisa uma solução inovadora para a recente questão ambiental causada pela produção massiva de carne e, ao mesmo tempo, disponibiliza conhecimentos relevantes para os negócios da cadeia de restaurantes e os ajuda a encontrar uma fonte de vantagem competitiva.

**Palavras-chave:** Hambúrguer à base de plantas, sustentabilidade, cadeias de restaurantes focados em hambúrgueres, impulsionadores, riscos, perfis de consumidores.

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## **CHAPTER 1: Introduction**

Globally animal protein is contemplated as one of the essential parts of a balanced diet, contributes with valuable nutrients -including iron, zinc, and vitamin B12- (Godfray, Aveyard, & Garnett, 2018), which are crucial for the growth and development of the human body. Because of this consideration, the consumption of animal protein has significantly increased in the last 50 years (FAO,2018), and it raises various health and environmental issues, as well as moral concerns regarding farm animal welfare (Bonnet, Bouamra-Mechemache, Réquillart & Treich, 2020).

The awareness about food security and the challenge of an ever-growing world population (Gomes, Franco, & Mattar, 2020) has encouraged many companies in the food industry to search for new sustainable and environmentally friendly food sources. It goes towards the current purpose of the consumers to incorporate more plant-based proteins in their regular diets (Niva, Vainio, Jallinoja, 2017). Diverse plants have been widely studied and used as protein sources such as grains, seeds, leaves, and pulses (Fasolin, Pereira, Pinheiro, 2019).

Nevertheless, it is not only essential to develop a sustainable alternative protein to address the recent market's need but also to understand their behavior. Consumers base their choices on the quality of the food (Torquati, Tempesta, & Vecchiato, 2018) and build this quality on intrinsic cues which are related to product's physical characteristics (Brunso, Fjord, Grunert, 2002) and extrinsic cues as prices and brands (Luning, Marcelis & Jongen, 2002).

Additionally, according to Rimal's study, 2005, consumers base their meat consumption on the perception of its labels -nutrition and ingredient information-. Although many studies demonstrate that most of the plant proteins provide required nutrients for the human needs (López, 2018), plants are often perceived by buyers as deficient or nutritional inferior to animal proteins (Hughes, Ryan, Mukherjea, 2011).

To companies in the food industry develop an innovative sustainable plant protein that addresses the mentioned issues is necessary to create substitutes that fulfill the nutrition requirements but also need to resemble animal protein increasingly. While food sustainability has academically researched, there is a lack of understanding and research of vegetarian options in the context of the foodservice sector (Rivera & Shani, 2013), specifically in the segment of plant protein that looks like animal protein.

## **1.1 Research Proposal**

This thesis supplements the present literature on sustainable food and strives to understand mainly the consumer behavior regarding plant-based protein. Overall, it intends to analyze the approval of meat substitutes in burger-focused chain restaurants in the Spanish market by evaluating variables related to their decision and identifying potential consumer groups.

Aside from chain restaurants, many other companies in the food industry as the retail store had added many plant-based products such as veggie burgers and tofu steaks (Kiernan, 2011). Nevertheless, chain restaurants would be the market place of this study because of their keen brand awareness and their high relation with purchase intention (Kuang, Ren, & Ting, 2009); it is assumed that majority individuals had bought and visited a chain restaurant in their lifetime. Moreover, considering the unprecedented demand for meatless options by vegetarians and non-vegetarian the high response of the consumer is assumed on this particular product (Rivera & Shani, 2013).

The current study will try to understand the main drivers of a regular buyer in a burger-focused chain restaurant, preferring a plant-based protein rather than regular animal meat, as well as its perceived risk, consumer characteristics and the relationship between the product purchase intention and the willingness to pay.

### **Research Questions:**

**RQ1:** Who are the consumers of plant-based burgers in burger-focused chain restaurants located in Spain?

**RQ2:** What are the main driver of the purchase intention for plant-based burgers in burger-focused chain restaurants?

**RQ3:** What are the main perceived risks to purchasing intention for plant-based burgers in the burger- focused chain restaurants?

## **CHAPTER 2: Literature Review**

### **2.1 Meat Consumption- Globally and in Spain**

#### **2.1.1. Meat Consumption and environmental impact**

According to the FAO (Food and Agriculture Organization of the United Nations), meat consumption is projected to double by 2050 (2019). The continuous increase in meat demand has been emerging as one of the causes of global environmental issues like climate change and deforestation (Recanati, Allievi, & Scaccabarozzi, 2015). The problem not only lies in the carbon emission caused by different animals like cattle but also its transport and the production of its fodder (Steinfeld, Gerber, & Wassenaar, 2006). Also, animal agriculture can contribute in a less directly way to air pollution, land, soil, water degradation, and the reduction of biodiversity (Gfeller, 2019).

Meat is recognized as one of the most relevant livestock products (FAO, 2019). In a nutritional point of view is a high-quality protein that contains all the essential amino acids, minerals, and vitamins (FAO, 2019). For these reasons, animal protein is converting a vital part of a balanced diet among all the consumer categories. Overall, the meat market structure can differ from one nation to another, mostly because this industry is determined by region resources, consumer preferences, and domestic policies (Dyck & Nelson, 2003). As FAO stated in 2019, in developed nations, the consumption of meat has been relatively static, while in the developing countries has doubled since 1980, and with it, the opportunity for livestock farmers and processors.

Nevertheless, massive meat consumption had increased environmental concern. The animal protein production is associated with 18% of global greenhouse gas emissions originating from the enormous quantities of unnatural fertilizers required to feed extremely concentrated cattle, to deforestation and methane released from livestock excrement. (Stoll-Kleemann & ORiordan, 2015). Also, according to Mekonnen and Hoeksta's study in 2012, 29% of the whole water

footprint generated by the agricultural sector is related to the animal product industry, and one-third of the water footprint of animal production is related to beef cattle.

Under these circumstances, it is necessary to discuss new food alternatives that integrate the concept of food safety and sustainability ( Fasolin, Pereira, Pinheiro, 2019). Including the research of alternative protein sources (Gomes, Franco, & Mattar, 2020). Plant-based protein has become a versatile and natural alternative substituting animal products. Compared with traditional proteins, it has lower greenhouse gas emissions and tends to be less environmentally destructive and resource-intensive. ( Fasolin, Pereira, Pinheiro, 2019).

### **2.1.2 Meat Consumption in Spain**

Animal-based food consumption has changed over time and differs across regions (Mathjis, 2015). Meat production tends to increase with economic development; at the same time, it is increasingly questioned in affluent countries considering all the environmental and human health issues association (Tilman & Clarck, 2014). According to the OECD and FAO's Agricultural Outlook (2018), in 2027, global meat production is projected to be 15% higher, and developing countries are projected to account for the vast majority of this amount.

Furthermore, the consumption of animal protein in the European Union (EU) had remained moderately stable. However, consumer preference for animal-based food is changed over time. Overall, bovine meat consumption decreased by nearly 14% from 2000 to 2013; a large part of the EU citizens are switched from cattle to poultry, pork, fish, and seafood to cover their protein needs (European Environment Agency, 2017). Different factors could contribute to this dietary change as urbanization, change of the consumer perspective and healthy diet awareness.

Spain's dietary pattern has changed during the last decades; the new family life organization and the accelerated increase of immigrants, which now represent 10% of the entire population, are factors that may affect the preference of food consumption in the Spanish market ( Varela-

Moreiras, Ávila, Cuadrado, 2010). As the Spanish Ministry of Agriculture, Fisheries and Food stated in the Food Consumption Report (2018), the trend that started in 2012 of constant reduction of meat demand continues, compared with 2017, the meat consumption decreased by 2.6 percent.

Moreover, conforming to Consulting Firm Latern's 2017 study, 6,3 percent of the resident population in Spain over 18 years old tend to integrate more vegetables and plant-based products in their diets and reduce the consumption of animal-based protein. Overall, this trend is generally based on the association of meat consumption and higher prices, climate change, biodiversity loss (Gomes, Franco, Mattar, 2020) and cardiovascular diseases (Nagao, Yamagishi & Tamakoshi, 2012).

## **2.2 Sustainable food and Plant-based protein from a Business Perspective**

The food and beverage industry is continuously permeating the daily lives of the majority of individuals around the world; as a consequence, it is one of the sectors which is continuously facing social and environmental issues (Belz & Schmidt-Riediger, 2010). Based on that, the expectation of improving sustainability practices are continuously increasing (Matopoulos & Bourlakis, 2010). Moreover, in the majority of the different sectors, sustainability issues have become an excellent differentiation opportunity and a competitive factor (Belz & Schmidt-Riediger, 2009).

Companies in the food industry have reacted to this trend of sustainable consumption by creating new brands and products to satisfy consumer needs (Forster, 2013). Plant-based protein is one of these emerging products, and it is recently experiencing unprecedented growth in the European market (Tziva, Negro, & Kalfagianni, 2019). Although meat substitutes have a booming demand, other studies indicated the importance of a similar appearance of this protein substitute to meat products (Elzerman, Hoek, Van Boekel & Luning, 2011).

Therefore, from a management perspective, corporations need to develop high standard sustainable products with meat similarities and valuable nutrients. Furthermore, it is necessary to implement

Sustainable Marketing Strategies (SMS) (Belz, 2008) to create a more accurate concept and expectation of plant-based meats substitutes. Related to the idea of contemporary marketing, SMS

studies consumer needs to generate sustainable solutions that provide superior customer value and distributes them effectively to chosen target groups (Belz & Schmidt-Riediger, 2009)

### **2.3 Plant-based Meat Substitute in fast food and burger chain restaurant in Particular**

The raised awareness about a sustainable diet might be one of the critical factors for the development of new options in the fast-food industry. The sustainable diet is the one that has a low environmental impact and, at the same time, contributes to the food and nutrition security and the present and future generation's healthy life (FAO, 2018). Additionally, there are several reasons why consumers' demand for healthier items in chain restaurants is increasing. Buyers tend to perceive unhealthy meals as more calorically than healthy meals (Chandon & Wansink, 2007); also, they are doubtful about some of its ingredients as trans-fatty acids (Bech-Larsen & Aschemann-Witzel, 2012) and genetically modified organisms (GMO) (Hartmann, Hieke, Taper, & Siegrist, 2018).

Moreover, regarding the incremented awareness of the consumer organization and health authorities, the fast-food industry has implemented voluntaries initiatives to promote healthfulness in their meals (Dahl, Lehmann, & Andersen, 2016), restaurants including burger-focused chain have introduced lower in sodium and calorie items in their menus (Wolfson, Leung & Gearhardt, 2020). Additionally, the growing trend of moving from meat-centric to plant-forward diets to improve environmental and animal welfare (Aschemann & Odile, 2019) has given rise to putting plant-based proteins into popular meat-based dishes like burgers, tacos, and meatballs.

However, most of the good intentions of the consumer to maintain a sustainable diet are frustrated by some non-conscious purchasing patterns as the taste experience, price, familiarity, and the presentation of the meal (Lesser et al., 2007). Elzerman, Hoek, & Boekel concluded in their study in 2011 that the meat substitutes acceptance of non-vegetarian depends on its shapes, appearance, and how it fits appropriately in the meal. Based on these conclusions, the attempt to create a plant-

based burger indistinguishable from beef has become a culinary race (Slade, 2018). Companies as Impossible Food and Beyond Meat (Slade,2018) are developing plant-based meat substitutes that physical resemble a general beef burger and allow the consumer to eat their traditional dishes while feeling great about health sustainability and animal welfare (Ethan Brown, CEO Beyond Meat)

During 2019 in the United States (US), various burger-focused chain restaurants as Carl's Jr and Burger King started launch burgers with patties from companies as Beyond Meat and Impossible Food, respectively (Popper, 2019). Burger King, owned by Restaurant Brands International (RBI), is one of the brands committed to strengthening sustainable business practices (RBI,2016). In April 2019, launched for the first time the Impossible Whopper in St Louis area in around 59 restaurants (Popper, 2019), after a great success, in August of the same year, the company rolled out the new meatless whopper all over the US (Engel, 2019).

Cil RBI's CEO sees the importance of serving great food to costumers and, at the same time, focus on their ingredients, reduce environmental footprint and be a source of sustainability (RBI, 2020). Furthermore, the commitment to provide their guest a variety of choices and improve the nutrient profile on their menu is continuously increasing (RBI, 2020) and expanding the meat-free menu all over the US was just the first step. Based on the considerable success, between November of 2019 and January 2020, Burger King and the Dutch Company The Vegetarian Butcher launched the Rebel Whopper as a meatless option menu in 17 different European countries (RBI,2020).

McDonalds goes in the same direction, as one of the world's largest chain restaurant, the company developed sustainable strategies to improve the customer's lives and the environment (Corporate McDonalds, 2017). In January 2020, the burger-focused restaurant created a partnership with Beyond Meat and launched the PLT (Plant, Lettuce, Tomato), the first meat-less burger on 52 locations in Canada (Beyond Meat, 2020). According to Wahlgren, Mcdonalds's VP of Global Menu Strategy, this test would help understand the real customer demand and the impact on restaurant operation (Beyond Meat, 2020).

Even though there a substantial amount of past research about the preference of customers for meat substitutes that are more similar to Meat in terms of taste, texture, appearance, and smell (Hoek,

Luning, & Wijzen, 2011). It is essential to consider that sensory perception is not the only factor to contemplate in a purchasing decision also is important to include other patterns as the consumer's identity and cultural background (Slade, 2018).

Therefore, it is crucial to understand consumer perception and behaviors. From a research point of view, as the Rebel Burger is available in the Spanish market, consumer demand must be analyzed to develop a national market projection.

### **2.3.1 Plant-based Meat Substitute in a burger-focused chain restaurant in Spain**

In the last three decades, the percentage of the restaurant sector in the Spanish economy had been increasing. In general, this may be a consequence of the social-economic changes in the Spanish culture and may also be related to the growth of the tourist sector (Urbano, Toledano & Ribeiro, 2010). In general, Spanish culture is known for its Mediterranean diet, rich in vegetables, legumes, carbohydrates, olive oil, and wine (Holgado, de Irala-Estevez, & Martinez-Gonzalez, 2000). Nevertheless, recently, the demand for fast-food restaurants had been increasing and with it the threat to public health (Schröder, Elosua, & Vila, 2007), some studies had related the increasing rate of the obesity with the growing consumption of fast-food (Ribas-Barba, Serra-Majem, & Salvador, 2007).

According to the report of expenditure on Fast-Food in Spain (EAE Business School, 2015), it will rise to reach €2.9 billion in 2019, an increase of almost 50 percent from revenues generated in 2014. Additionally, in 2019, the fast-food chain with a higher number of restaurants was the burger-focused with more than 1.000 establishments. The leader was the brand Burger King with approximately 750 restaurants (Statista, 2019).

As one of the priorities of RBI is to serve great food and, at the same time, be a source of sustainability (RBI, 2020), in 2019, the burger-focused chain restaurant added in their menu a meatless meal. It all started in the United States, it has the name of Impossible Whooper. This sandwich comes with a plant-based patty -from the American company Impossible Food-, tomatoes, lettuce, mayonnaise, ketchup, pickles, and onion (Burger King USA, 2019). Comparing

with a regular Whooper, the Impossible Whooper has a higher price. The price per sandwich is US\$6,39 and per medium meal US\$9,69 (including a medium drink and medium side). On the other hand, the price of a regular Whooper Sandwich is US\$4,79, and the price of the medium meal is US\$9,19 (Burger King USA, 2020).

In Spain, the meatless option was added in January of 2020, and it has the name of Rebel Whooper (Burger King Spain, 2020). The sandwich comes with a plant-based patty -from the Dutch company The Vegetarian Butcher-, tomatoes, lettuce, mayonnaise, ketchup, pickles, and onion (Burger King Spain, 2020), which means, it has the same ingredients comparing with the meatless option in the United States. Moreover, the price could be slightly different; the choice with the higher price is still the meatless option with a €5,95 per sandwich, and the price in a medium meal is €7,95. Contrarily, the price of a regular Whooper is €4,95, and for a medium meal, the price is €7,45. (Burger King Spain, 2020)

Considering that the Rebel Whooper has a slightly higher price compared with a Regular Whooper, in this study, it would be necessary to understand consumer perception and behavior based on the difference of the prices and if it could affect the product acceptance and the willingness to pay by the buyer.

## **2.4 Consumer respond to plant-based protein**

The increasing interest in sustainability is changing the consumer's conscious behavior. Buyers tend to purchase products that are beneficial for the environment (Mainieri, Barnett, & Valdero, 1997). Companies are fulfilling the growing consumer's expectation of food safety and sustainable production (Beske, Land, & Seuring, 2014).

Even though many past studies have concluded that consumers' strong support for environmental protection remains uncertain the public's willingness to pay to improve the environment (Mainieri, Barnett, & Valdero, 1997), additionally, despite many researchers have talked about the benefits of plant-protein; less is known about the sociodemographic and attitudinal drivers for its consumption (Aggarwal & Drewnowski, 2019).

Moreover, the data of consumers who choose plant-based protein remains limited (Alles, Baudry, & Mejean, 2017). Many studies have found different conclusions as health-conscious consumers tend to accept plant-based protein (Halkjaer, Olsen, & Bjerregaard, 2009), and others mention the strong relation about meat substitute demand and age (Allès, Baudry, & Méjean, 2017).

The following segments will study in detail the consumer response to plant-based protein products. More precisely, the perceived benefits, the possible risk, and the impact of individual characteristics on product purchase intention and the value they are willing to pay.

#### **2.4.1 Perceived Benefits**

Perceived benefits are factors that may have a positive influence on consumers' value they are willing to pay and purchase intention for plant-based protein or other protein substitutes. According to the Academy of Nutrition and Dietetics, plant-based diets are considered more environmentally sustainable comparing with diets based on animal products. Furthermore, it had been demonstrated that high plant food consumption promotes many health benefits (Melina, Craig, & Levin, 2016). In the past study of Lea, Crawford, and Worsley in 2006, it was founded that the primary consumer's perceived benefits associated with the consumption of plant-based food were the ones related to health, mainly the ones connected with a decrease of saturated fat intake and increase of fiber intake.

Moreover, previous research has found that a dietary change and healthy eating in the European Union were related to various perceived benefits as stay healthy, prevent diseases, control weight, be fit, and quality of life (Zunft, Friebe, & Seppelt, 1997). Additionally, other studies had shown that non-health-related benefits as environmental concern and animal welfare (Lea, Crawford, and Worsley, 2006 ) had been associated with a reduction of meat-eating (Rothgerber, 2020) and as perceived benefits of consumption of plant-based protein but in a lower proportion comparing with health-related benefits (Lea, Crawford, and Worsley, 2006)

This way, the consumer's response to plant-based protein or protein substitutes is likely to be influenced by the perceived environmental benefits and health-related benefits.

## 2.4.2 Perceived Risk

Consumer's adoption of plant-based food can also be considered as perceived risk (Lea, Crawford, & Worsley, 2006; Crimarco, Dias & Turner-McGrievy, 2020). Consumer's researchers defined the term perceived risk as to the consumer's perception of uncertainty and adverse outcomes of purchasing a product or service (Dowling & Staelin, 1994).

Previous studies have shown that one of the most strongest barriers in the consumption of plant-based food is the related to the habits, routines and cultural identity (Cheah, Sadat, & Liang, 2020; Crimarco, Dias & Turner-McGrievy, 2020; Lea, Crawford, & Worsley, 2006). In fact, meat consumption in Western culture offers a sense of tradition and familiarity ( Hoek, Luning, & Wijzen, 2011) and generally holds a central position in their meals (Barrena & Sanchez, 2009). Moreover, for buyers tend to see like a challenge to change their consumption habits, this is reflected, in the Lea, Crawford, & Worsley's study in 2006, one of the most common barriers was the consumer's unwillingness to alter dietary patterns.

According to Piazza, Ruby & Loughnan (2015) research, one of the pro-meat consumers' arguments is the emphasis gustation. In general, the sensory and taste quality of meat may be seen as a weakness (Rothgerber, 2020) for trying protein substitutes. Therefore, in several past studies, participant perceived the lack of taste of meat substitute as one of the most significant barriers for its consumption (Crimarco, Horton & Turner-McGrievy, 2020; Lea, Crawford, & Worsley, 2006; Rothgerber, 2020; Cheah, Shimul, & Liang, 2020).

Furthermore, the plant-based protein and other plant-based food might be seen as limited in the restaurant context or outside the home (Cheah, Shimul, & Liang, 2020; Lea & Worsley, 2003). In general, consumers tend to perceive the vegetarian food option more widely available (Pohjolainen, Vinnari, & Jokinen, 2015) but it still consider a barrier the lack of information of plant-based food and unavailability options when consumer try to adopt a plant-based diet (Reipurth, Hørby & Gregersen, 2019; Lea, Crawford & Worsley, 2003). Consequently, it is essential to address those characteristics, since the consumers tend to react to these barriers with a lower willingness to pay and purchase intention to plant-based proteins.

### **2.4.3 Individual Characteristics**

Individual determinants cover characteristics such as socio-economic (age, sex, and education), needs, motivation, personal values, norms, and habits (Terlau & Hirsch, 2015). Classical behavioral studies focused on these determinants and individual experiences as the drivers of consumer behavior.

According to Lorenz and Langen's research in 2017, there are two areas of research in individual factors that may be related to food consumer behavior. First, individuals' food-related knowledge, consumers may align their behavior according to the interpretation of information acquired by educational programs or labels and, as a consequence, choose more healthy food items (Choi & Zhao, 2014). Secondly, personal perceptions and preference are not only relevant information but also required in the context of food-related behaviors (Drewnowski, 1997)

Additionally, other previous studies had mentioned the positive correlation between the individual's environmental concern and the purchasing of sustainable food (Grunert & Juhl, 1995). Nowadays, consumers increasing awareness about sustainability affect their food consumption behavior by buying products with an ethical background (Pelsmacker, Driesen & Rayp, 2003).

Furthermore, according to the study developed by Tarrega, Rizo & Murciano (2020), regular meat consumers who are willing to introduce mixed and 100% vegetable protein in their diet comprised 57,8 percent of the participants they were classified in Pro and intermediate meat reduction attitude. In most of them, the willingness to reduce meat was related to environmental concern and ethics-related to killing animals (Tarrega, Rizo & Murciano, 2020).

Besides those external motivations, other studies founded that non-vegetarian consumers were interested in trying to meat substitutes because of personal motives as a health concern, curiosity, interest in a vegetarian lifestyle, and variation in their diet (Elzerman, van Boekel & Luning 2013).

Even though consumers interested in meat substitutes may be increasing, the plant-based protein market is still considered a niche that attracts buyers with specific profiles as an environmental and health concern, consumer with food-related knowledge and interest in change their diet

## **CHAPTER 3: Methodology and Data Collection**

### **3.1 Research Method**

Nowadays, topics related to environmental issues are seen as a priority; this study investigates what influence the acceptance of non-vegetarian consumer to innovative plant-based food. In order to achieve this purpose, it was developed qualitative and quantitative research. Researchers have recently used mixed methods to expand and find different insights into the same study (Sandelowski, 2000).

Primary, qualitative research was used as an exploratory approach to get first-hand information and complement the literature. It was developed through an opened question survey to 10 non-vegetarian Spanish consumers. After this, quantitative research was conducted through an online survey, designed to reach reliable conclusions.

### **3.2 Secondary Data**

The secondary data included the literature review and academic articles, national reports, company reports, established companies' statements, and reviewed journals. These sources gave substantial support to the study and were used as a foundation for the development of the hypothesis.

### **3.3 Primary Data qualitative research**

#### **3.3.1 Data Collection qualitative research**

##### **Open questions survey**

A qualitative survey took place to explore general consumer attitudes. This type of survey help to determine some specific topic of interest in a specific population (Boyatzis, 1998). This approach was chosen because it promotes and studies the diversity of behaviors and reasons for choices by using semi-structured interviews with specific groups in a short amount of time (Jansen, 2010; McDonagh-Philp & Bruseberg, 2000). Also, this type of data collection helps to find complementary information for the analysis and the research hypothesis.

The chosen population was 10 non-vegetarian Spanish consumers, who were classified into two groups. The first was the consumers who never tried a burger with plant-based patties in burger-focused chain restaurants (CNTPBCR), and the second one was the consumer who tried plant-based burger in burger-focused chain restaurants (CTPBCR). They all had a minimum level of knowledge about plant-based food/proteins and shared a similar background. Every interview lasted no more than 20 minutes.

## **Main Findings**

All the participants demonstrated a general level of knowledge and awareness about actual environmental problems. In general, the CTBCR had a positive correlation between environmental concerns and the purchasing of plant-based food. Besides, the same group showed a higher interest in the background and production of the product they usually buy, by looking for information or reading their label before any purchasing.

On the other hand, the CNPBCR showed less knowledge about plant-based food and less concern about the background or production of their food options. Furthermore, they tend to consider this type of protein as tasteless and dry compared with a regular burger in a burger focused chain restaurant.

Overall, both groups seem to use a plant-based burger as a fast food option, which is easier to digest. As Fasolin, Pereira & Pihneiro (2019) concluded in their study, some proteins and proteins fractions are more able to resist human digestion and are more difficult to be directly absorbed. Participants tend to purchase the plant-based option to reduce heavy stomach issues after its consumption. This way, it essential to address this characteristic as a possible perceived benefit that influences a consumer to increase the purchase intention of plant-based burgers in burger-focused chain restaurants

## **3.4 Conclusions and Research Hypotheses**

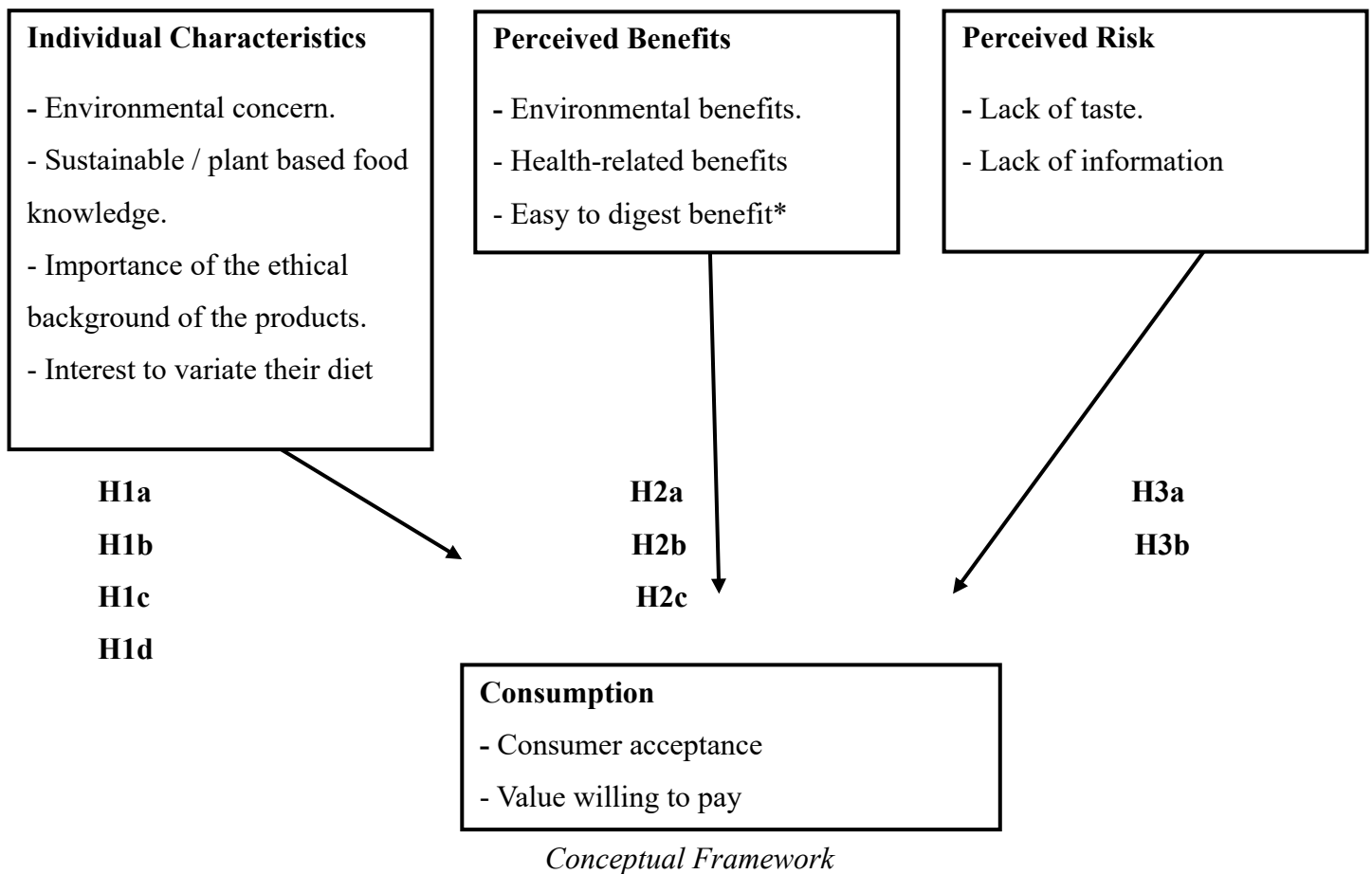
The findings of this literature review are briefly summarized.

Massive meat consumption had increased environmental concern. Thus, companies in the food industry have no choice to develop new brands and products that integrate the concept of food safety and sustainability (Fasolin, Pereira, Pinheiro, 2019). In the framework of sustainable food, it is found the plant-based meat substitutes.

Overall, the increasing awareness of healthier diet and the booming demand of plant-based products is reflected in the recent restaurant's movement of voluntarily adding new plant food items in their menu, particularly in the fast-food industry (Lassen, Lehmann, & Andersen, 2016 ). However, several past studies have concluded that meat substitutes acceptance by non-vegetarian depends on various factors as shapes and appearance (Elzerman, Hoek, & Boekel, 2011). Therefore, companies have created a plant-based meat substitute that resembles a general beef burger in the sensory and taste quality (Brown, 2019).

In 2019, various burger-focused chain restaurants as Burger King and McDonalds (Popper, 2019; Corporate McDonalds, 2017) had added these plant-based burger patties. Though these brands have an increasing demand, there are several challenges that companies must overcome, such as the perceived risks, benefits and individual characteristics that might impact the consumer's purchase intention and value they are willing to pay for a plant-based burger in burger-focused chain restaurants.

There are several studies on sustainable food, but there is a lack of understanding of vegetarian options in the foodservice sector (Rivera & Shani, 2013). The present study aims to combine the followed aspects and evaluate the impact of these on the Spanish market for plant-based burgers in a burger-focused chain restaurant.



### 3.4.1 Research Hypotheses:

Firstly, to estimate who are the consumers of plant-based protein substitutes in a burger-focused restaurant in Spain, the following hypotheses were developed based on the previous literature review.

**H1a:** Individuals with high levels of environmental concern are more likely to purchase plant-based burger in burger-focused chain restaurants.

**H1b:** Individuals with a high level of knowledge about sustainable/plant-based food are more likely to purchase plant-based burger in burger-focused chain restaurants.

**H1c:** Individuals who place high importance in the products' ethical background are more likely to purchase plant-based burger in burger-focused chain restaurants.

**H1d:** Individuals who have the interest to varyate their diet are more likely to purchase plant-based burger in burger-focused chain restaurants

Moreover, the following hypotheses are to evaluate the main drivers of product acceptance and willingness to pay:

**H2a:** The perceived environmental benefits of plant-based burger in burger-focused chain restaurants will positively influence the purchase intention and the willingness to pay.

**H2b:** The perceived health-related benefits of plant-based burger in burger-focused chain restaurants will positively influence the purchase intention and the willingness to pay.

**H2c\*:** The perceived easy to digest benefits of plant-based burger in burger-focused chain restaurant will positively influence the purchase intention and the willingness to pay (Hypothesis added after data collection in the Open Question Survey).

Next, based on the screened literature, the following hypotheses were developed to measure the principal risks of purchase intention and willingness to pay:

**H3a:** Perceived lack of taste in plant-based burger in burger-focused chain restaurants will negatively influence purchase intention and willingness to pay.

**H3b:** Perceived lack of information of plant-based burger in burger-focused chain restaurants will negatively influence purchase intention and willingness to pay

### **3.5 Primary data quantitative research**

In the second step, an online survey was created to acquire quantitative data for this thesis's aim. A questionnaire was developed with 14 questions to gather quantitative data. At first, the survey was tested with 10 participants to clarify each question's understanding and avoid possible problems that could harm the result. In general, the structure did not reveal significant issues, just some grammatical adjustments. After that, the survey was launched on Qualtrics software to increase the possibility of collecting a more significant amount of data for future analysis. It was available for the participants for ten days. Additionally, social networks such as Facebook, LinkedIn, and Instagram were used to spread platforms to reach a higher number of participants.

### **3.5.1 Questionnaire Design**

The questionnaire was divided into 7 sections. The first one was composed by 4 questions of demographic control, i.e., gender, age, nationality, and current occupation. It was helpful to select solely Spanish respondents, the chosen market to be evaluated in the study, and discard the individuals who were not qualified.

Afterward, the second section was structured with questions about the general involvement of the individuals and plant-based proteins and burger-focused chain restaurants. Moreover, the following sections were developed based on the insights of previous studies mentioned in the literature review and the different hypotheses found in Section 2. In each of these parts, questions regarding product benefits, risks, individual characteristics related to the selection of the product, purchase intention, and willingness to pay, were exposed.

### **3.5.2 Measurements: Items and Scales**

In the study, most of the items were measured with a Likert Scale, which is the most common scale used to collect participants' responses regarding the level of agreement (Kandasamy, Obbineni & Smarandache, 2019) and it was adjusted to the specific case of this study. The Likert Scale can be defined as a bipolar scaling method used in a questionnaire to understand the individual perception, could be positive, negative, and a degree of agreement with a set of statements (Malhotra, 2006). In general, it is possible to use different types of Likert Scale that allow different level of agreement or disagreement, during this research, was used a 6-point Likert Scale where 1= strongly disagree and 6 = strongly agree.

Additionally, to evaluate the possible product barriers, a 5 points semantic differential scale was used (Low taste quality/High taste quality and Dry and Juicy). These two types of scale could be considered as a single-point capturing scale, which is commonly used in marketing research (Bendixen & Yurova, 2012). Single-point capture scale based on it measures a varied number of points linked to an actual statement, and the respondent can only choose one point where they feel identify on a specific topic (Themistocleous, Pagiaslis & Smith, 2019). However, it can have some limitations by capturing the respondent's uncertainty in their answers.

### **3.5.3 Data Analysis**

The data was imported to IBM SPSS Statistics software, and the incomplete answers and non-suitable nationalities were deleted. Then, variables were edited and grouped for further analysis. Moreover, statistical tests were taken to conduct the hypotheses testing and the relationship between them.

To analyze the data, ordinal logistic regression was developed. According to Stevens & Galanter (1957), the scales measurement can be classified by nominal, ordinal, interval, and ration. Generally, variables on ordinal scales are qualitative variables categorized by categorical order of responses, as a Likert scale (Hill, Brierley & MacDougall 2003). Some of the models are commonly used to analyze this type of data as linear and ordinal logistic regression (Eboli & Mazzulla, 2009).

However, the use of linear regression with ordinal variables can violate some assumptions of the model, leading to incorrect conclusions (McKelvey & Zavoina, 1975; Winship and Mare, 1984). Based on the following, to avoid any mistake in analyzing the data, it is better to use a model as an ordinal logistic model, which does not assume an equal distance between the categories of a question (Long & Freese, 2014).

## CHAPTER 4: Result and Analysis

This chapter aims to describe the result obtained through the conducted analysis and establish a relationship with the literature review insights.

### 4.1 Sample Characterization

The survey was opened 95 times, and 95 answers were obtained. Nevertheless, 33 responses were excluded from the analysis, 24 were non-Spanish participants, and the other 9 did not complete the survey until the end. After eliminating the non-suitable answers, the total sample of 62 responses was taken into account for further research. This sample was composed of Spanish (100%), the majority between the ages of 26 and 35 (79%). The higher percentage of the participants were women (67.7%) compared to men (32.3%), and the majority were employed (72.6%).

Table 1 summarizes the demographic of the sample.

*Table 1: Sample demographic characterization*

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		Frequency	Percentage
<b>Nationality</b>	Spanish	62	100%
<b>Gender</b>	Male	20	32.3%
	Female	42	67.7%
<b>Age</b>	Younger than 17	1	1.6%
	19–25	5	8.1%
	26–35	49	79%
	36–54	6	9.7%
	43-54	1	1.6%
<b>Occupation</b>	Student	7	11.3%
	Working-student	9	14.5%
	Employed	45	72.6%
	Unemployed	1	1.6%

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Total respondents	62	100%
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## 4.2 Result Analysis

At first, it is essential to analyze the participants' general involvement with the burger-focused chain restaurants to consider this research as a valid study. On average, the respondents were acceptably involved; in general, they were familiar with this type of restaurant ( $M = 5.87$ ) and perceived themselves as regular consumers ( $M = 5.02$ ).

As a consequence, the study can be continued.

*Table 2: Descriptive statistics for product involvement*

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Statement	Mean	Std. Deviation
“ I am familiar with burger-focused chain restaurant”	5.87	1.520
“Overall, I am regular consumer in Burger-focused chain restaurants”	5.02	1.824

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### 4.2.1 Descriptive Statistics

To continue, the multi-item scales were aggregated into a single variable, then the mean of each one of these variables was computed. Overall, the result demonstrated a great perception of the participants toward plant-based burgers in burger-focused chain restaurants; also, individuals confirm it as a benefit to the easy digestion of the plant-based burgers compared with animal-based proteins. On the other hand, the response toward the perceived risk was as expected; participants anticipate barriers in terms of lack of taste and lack of information offered by a burger-focused chain restaurant to consumers

*Table 3: Descriptive statistics for general perceptions*

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	<b>Mean</b>	<b>Std. Deviation</b>
Environment benefits	5.11	1.85
Health-related benefits	5.03	1.77
Easy to digest*	3.69	1.81
Lack of taste	2.30	0.81
Lack of information	1.56	0.86
PI	4.94	2.19

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Notes: \*Easy to digest was formulated negatively so that lower levels of agreement mean higher benefit.

Concerning the individual characteristics and self-perceptions, respondents consider being well informed about food based on plants. In general, they were concerned about the safety of their food production and seemed to enjoy trying different types of food and dishes.

*Table 4: Descriptive statistics for individual characteristics*

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	<b>Mean</b>	<b>Std. Deviation</b>
Environment concern	4.93	2.20
Plant-based food knowledge	5.00	2.03
Background knowledge	5.04	2.00
Diet variation	5.87	0.96

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#### **4.2.2 Hypothesis Testing**

For hypothesis testing, an ordinal logistic regression was conducted to understand the correlation between the dependent variables Purchase Intention (PI) and the independent variables based on the formulated hypothesis in chapter 2. As Long and Freese concluded (2014), to analyze this type

of data, it is better to use models that avoid equal distance assumptions between each one of the categories in the variable as a linear regression model

*Table 5: Ordinal Logistic regression evaluating perceived benefits on PI*

	<b>Logit</b>	<b>p-value</b>
Environment benefits	1.42	0.007
Health-related benefit	0.47	0.92
Easy to digest	0.03	0.84

Perceived benefits such as an environmental concern showed a significant positive impact on the PI (EB = 1.42), as predicted in the H2a. It means, on average, for every unit increase in the perceived environmental benefit, the PI will increase 1.42 units, respectively, *ceteris paribus*. The other two perceived benefits, health-related and easy to digest, were statistically not significant in the regression, with  $p\text{-value} = 0.92 > 0.05$  and  $p\text{-value} = 0.84 > 0.05$ , respectively.

*Table 6: Ordinal Logistic regression evaluating perceived risk on PI*

	<b>Logit</b>	<b>p-value</b>
Lack of taste*	2.93	0.00
Lack of information	-0.52	0.14

Notes: \*Lack of taste was formulated in scale (0 = low taste quality and 10 = high taste quality).

Additionally, in the perceived risk was statistically proven that the risk related to the lack of taste in plant-based burgers has a positive correlation with PI, meaning, on average, for every unit increase perceived taste quality, PI increase 2.93 units, *ceteris paribus*. Taking into account, the question was formulated in Scale of 0 as low expected taste quality and 10 as high expected taste quality.

Although lack of information should not be considered since the effect was not statistically significant ( $p\text{-value} = 0.14 > 0.05$ ), it is interesting to observe that this variable might affect PI

negatively (-0.52), the less knowledgeable individuals have about plant-based burger in a burger-focused chain restaurant, the lower was their intention to purchase it.

Overall, environmental benefit and lack of taste were the only statistically significant predictor of PI for a plant-based burger in burger-focused chain restaurants, meaning the more individuals have a higher perceived environmental benefit and higher quality taste perception, the more they were willing to buy a plant-based option.

*Table 7: Ordinal Logistic regression evaluating individual characteristics on PI*

	<b>Logit</b>	<b>p-value</b>
Environmental concern	1.65	0.02
Knowledge plant-based food	0.82	0.28
Background knowledge	-0.07	0.92
Variation diet	0.39	0.34

To test the individual characteristics hypothesis, an ordinal logistic regression was conducted using the PI as the dependent variable. The only independent variable considered statistically significant was the environmental concern. This means the higher level the environmental concern has the individual, the higher will be the PI, ceteris paribus. (p-value: 0.02 <0.05). Consequently, H1a were verified while H1b, H1c, and H1d were non-statistically significant.

Finally, to analyze the general price, the individuals are willing to pay, a table with the frequency of the different options in the survey was made.

*Table 8: Sample price willing to pay*

<b>Price</b>	<b>Frequency</b>	<b>Percentage</b>
5.00 €	6	9.7%
6.00 €	13	21.0%
7.00 €	13	21.0%
8.00 €	21	33.9%
9.00 €	9	14.5%

Overall, the result showed that a higher percentage of the respondents would be relatively willing to pay the price between 6 € and 8 € for plant-based meals. Considering the data obtained in the Market Research in Chapter 2, it can be assumed that the result from the analysis is coherent with the current price of the plant-based burger in the burger-focused chain restaurant market.

*Table 9: Summary of hypotheses validation*

<b>Perceived benefits and risks</b>	<b>Significance</b>	<b>p-value</b>
Environmental benefit (H1a)	Significant	0.007
Health-related benefit (H1b)	Non-significant	0.92
Easy to Digest (H1c)	Non-significant	0.84
Lack of taste (H2a)*	Significant.	0.00
Lack of Information (H2b)	Non-significant	0.14
<b>Individual Characteristics</b>		
Environmental concern (H3a)	Significant	0.02
Knowledge plant-based food (H3b)	Non-significant	0.28
Background knowledge (H3c)	Non-significant	0.92
Variation diet (H3d)	Non-significant	0.34

Notes: \*Lack of taste was formulated in scale 0 = low taste quality and 10= high taste quality.

After the data was analyzed through the ordinal logistic model with purchase intention as an independent variable, it might be concluded that from the 8 different hypotheses based on the perceived benefits, perceived risk, and individual characteristics. Only 3 might have a significant relation with PI (H1a, H2a, and H3a).

- Individuals that perceived the consumption of plant-based burger in burger-focused chain restaurant have an environmental-related benefit (p-value  $0.007 < 0.05$ ) might have a higher purchase intension.
- Individuals who perceived a plant-based burger as a great taste quality product might have a higher purchase intension (p-value  $0.0 < 0.05$ )

- Individuals with environmental concerns (p-value  $0.02 < 0.05$ ) might be a potential buyer of plant-based burger in a burger-focused chain restaurant.

## **CHAPTER 5: Main Conclusions, Future Research, and Limitations**

### **5.1. Main Findings and Conclusions**

This paper aimed to disclose who are the consumers of plant-based burgers in burger-focused chain restaurants in Spain and what could be the main drivers and barriers to purchase intention and the value they are willing to pay for this product. The relevance of this study comes from the lack of understating and knowledge about plant-based options in the foodservice sector (Rivera & Shani, 2013). Additionally, considering how the environment had been affected by the massive meat production, it is essential to study the acceptance of protein substitutes in burger-focused chain restaurants that could be considered a solution to these issues. Based on previous research and studies to find a framework, this study focused on the impact of individual characteristics, perceived benefits, and risks.

Qualitative and quantitative analysis was developed in order to best address the research. The data was collected through a focus group of 10 individuals (divided in CNTPBCR and CTPBCR) and an online survey. Afterward, to find which Spanish consumers would be more likely to consume this type of burger, environmental concern, knowledge on plant-based food, background knowledge of the food (production), and variation of the diet were the individual's characteristics studied to find further information in their behaviors.

Furthermore, it was found in the research that environmental concerns were the perceived characteristic that might have a significant impact on the purchase intention, which means, the more individuals were concerned with environmental issues, the more they intended to try plant-based burgers in burger-focused chain restaurants. Although four groups of potential consumers were found, the product is more likely to be bought by individuals with a high level of this characteristic.

Although past research has suggested, there were a low significant impact from non-health related benefit as environmental and animal welfare on purchase intention (Lea, Crawford & Worsley,

2006). After analyzing the data, it was found that from the 3 possible perceived benefit exposed in the research as an environmental benefit, health-related benefit and easy to digest, the environmental benefit was the only one that has a significant impact on the purchase intention of a plant-based burger in a burger-focused chain restaurant. The following information means that an individual who perceived the consumption of plant-burger brings benefits in a long and short term the environment would have a higher percentage of trying this product than those who do not perceive it.

To identify potential barriers to purchase intention, lack of taste, and lack of information was the set of variables analyzed. The study showed that the risk of lack of taste significantly impacted the variable positively. The more individuals believed that plant-based burger in burger-focused chain restaurants might have a high-quality taste, the higher was their intention to purchase.

Conclusions are aligned with previous studies, which mentioned that plant-based burgers could be perceived as lower taste quality options (Crimarco, Dias & Turner-McGrievy, 2020; Lea, Crawford, & Worsley, 2006) and those cases might have a lower purchase intention.

Lastly, the average price that individuals are willing to pay for a plant-based meal in burger-focused chain restaurant was between a 6 € and 8 €. Since the average price for this product is 7.45 €, the price would not be considered as a potential barrier. This confirms that individuals are willing to pay 1 € to 2 € extra to try a burger with a substitute meat option.

## **5.2. Managerial Implications**

The present research contributes to the existing literature regarding sustainable food consumption behaviors, and specifically, plant-based meat substitutes in the foodservice sector. From a managerial perspective, this study provides critical elements that can incentivize the consumption of meat substitutes and those combined with marketing strategies that could represent a source of competitive advantage. Moreover, this study a possible solution to a global environmental issue.

Nowadays, firms in the food industry need to decrease the impact of their production on the environment and find new brands and alternatives for sustainable solutions for consumers (Forster, 2013). Introducing plant-based food can be a way to establish reputation advantage, market strength and product differentiation. At the same time, not adapting the brand to these options might bring a long-term crisis.

Even though most consumers might show concerns about this type of issue, it is generally not reflected in their consumption decision. Consequently, it might be a problem to understand the primary motivators and barriers to individuals' behaviors.

This research indicates that perceived future environmental benefits by consuming this product would be an essential factor in the purchase decision, and this might suggest that marketing message in burger-focused chain restaurants should center on the individuals and how they feel good by choosing this type of burger, and this can successfully motivate them to buy this product. Following this idea, also it is advised that firms target groups of people with high levels of environmental concerns, and it would be considered crucial to signal their decisions.

Additionally, it is essential to identify which potential risk is considered in the process, since plant-based food, in general, can cause a perception of lower quality of taste (Lea, Crawford, & Worsley, 2006), leading to a lower purchase intention. Therefore, these firms must focus on promoting the excellent taste of the plant-based burgers. Usually, consumers tend to try products with perceived good taste. Considering this information, it is crucial to provide clear information regarding product description, beneficial warranty, or to implement a more consummatory image of the product (Poor, Duhachek & Krishnan, 2013) to decrease the risk to non-try plant-based option in the menu.

### **5.3. Limitations and Further Research**

Although the study provided relevant results to further researches and firms involved in the food industry, some limitations need to be considered.

One of the main limitations was the small number of responses in the quantitative data, even though during the online survey was collected 95 answers, the 35% of the responses were excluded because there were non-suitable for the study. In the past, some research had concluded that small studies might have an imprecise estimate of the effect, leading to non-firm conclusions (Hackshaw,

2008). In the future, other similar studies should try to collect a larger sample to provide more robust and meaningful conclusions.

Additionally, three of the hypotheses were partially confirmed. In the majority, some effects were as predicted by the literature review but could not be proven significantly. To approach these limitations, further studies should try to collect a more significant sample in order to have more substantial results and be more prone to generalized.

Lastly, it might generate a problem using the brand name of burger-focused chain restaurants in the online survey. Although it was used to explain the respondent a general perception of the type of burger that was addressed, it should be a consideration for further research. It might be the case that participants might be influenced by the perception they already possessed toward the mentioned brand

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## Appendices

### Appendix 1- Qualitative Survey

#### **Target 1: Consumers who never tried a burger with plant-based patties in burger-focused chain restaurants (CNTPBCR)**

- A.A: Ana Alonso: 27 years old, recently graduated Master in Finance
- C.R: Clara Rodriguez: 26 years old, Project Manager
- T.G: Triana Garrido: 26 years old, Master student
- R.M: Ricardo Manjarres: 27 years old, Head of Sales
- E.F: Emily Fernandez: 26 years old, Key Account Manager

Moderator: Alejandra Urquijo Pedroza

#### **A. General Introduction**

#### **B. General information and awareness about environmental concern**

##### 1. Do you consider yourself highly aware of environmental issues?

A.A: No

C.R: No

TG: Yes

RM: No.

EF: Yes.

##### 2. Could you mention some of them?

A.A: Global warming, high production of meat, oceans contamination.

C.R: Ozon depletion, pollution, ocean contamination, extinction of animals and plants, and melting of the poles.

T.G: Pollution, Oceans contamination, massive production of animal protein.

R.M: Global warming, shortage of water, extinction of animals.

E.F: Water and air pollution, massive plastic production.

##### 3. Can you describe how these environmental issues make you feel?

A.A: I am not very concerned.

C.R: I do not have any feelings about this situation.

T.G: Sad, I am anxious; I think most of the governments are not implementing real laws to decrees all these problems. I am concern about the products I buy and if they are right for me.

R.M: Concern about my future, uncertainty, I think we are not aware of these problems.

E.F: I am worried, in the end, we are not aware of our actual situation, and we are not doing something about it.

4. Are you taking any action to change this situation?

A.A: Recycling, reducing my plastic consumption.

C.R: Recycling, motivating others around me to do the same.

T.G: Recycling, buying products with all the certifications, trying to reduce my water waste, developing an app for food waste.

R.M: Decreasing my plastic consumption.

E.F: Recycling, buy products with no plastic packages, reducing my meat consumption, reusing glass packages, buying BIO products.

**C. Knowledge about plant-based food/meatless protein**

1. Do you like to try a different type of food/protein?

AA: Yes

CR: Yes

TG: Yes

RM: Yes

EF: Yes

2. Do you know about plant-based food? / can you mention some?

A.A: Yes, but I do not have specific knowledge about these products.

C.R: I do not know about these products.

T.G: I have heard about it. I saw it in the supermarket: soy burgers, hummus, beans burgers.

R.M: Yes, plant-based burgers and sausages. Proteins in general.

E.F: Yes, milk-based in plants, beans, burgers, meatballs, and other types of proteins.

3. Can you mention some advantages and disadvantages of this type of food?

A.A: Adv: They are suitable for our body and the environment

Dis: They are more expensive; you need a lot of information if you want to change your regular diet to a vegetarian diet.

C.R: Adv: These products are less likely to generate diseases.

Dis: Compared with animal protein, these products have fewer nutrients.

T.G: Adv: Improve your health

Dis: I think these products have flavorless, and they are more expensive.

R.M: Adv: It has less impact on the environment.

Dis: They are more expensive, flavorless, compared with animal protein, this product has fewer nutrients

E.F: Adv: More healthy, the production of these products has less impact on the environment.

Dis: Higher prices.

4. Have you ever tried any of them? If the answer is yes, can you mention what did influence you to buy it?

A.A: Yes, I tried before to eat healthier.

C.R: No

T.G: I tried. I was with a vegetarian friend, and we went to a vegetarian restaurant.

R.M: No

E.F: Yes, to try a healthier lifestyle and to help the environment and also because my brother is vegan.

5. What do you think about the background (production) of this product?

A.A: I do not consider it is essential information.

C.R: I do not worry about it.

T.G: It is essential; I always see the labels of the products.

R.M: I think it is not vital information

E.F: It is important, and because of that, I tried to read the labels and read about the different plant-based food.

#### **D. Perceived benefits and attitudes about plant-based protein substitutes in a burger-focused chain restaurant**

1. What are the main reasons to buy a hamburger in a burger-focused chain restaurant?

A.A: I like fast food; I enjoy eating a hamburger, a reasonable price, and finding this type of restaurant in any city around the world.

C.R: After a party, because it is the only place you can find open. It is easy to find it in any place.

T.G: I like this type of food, it is an easy and quick option; it's cheap, and you can find it everywhere.

R.M: Good prices, the brand is in my top of mind, good taste.

E.F: Prices, good taste, top of mind, comfort food.

2. How do you describe the perfect burger?

A.A: Well done meat, cheddar cheese, mayonnaise, brioche bread with butter, BBQ sauce, French fries in size, and bacon.

C.R: Medium beef, cheddar cheese, tomato, and homemade bread.

T.G: Well done meat, good bread, cheese, BBQ sauce, lettuce, caramelized onion, and French fries.

R.M: Tender meat, good bread with butter, tomato, lettuce, cheddar cheese, bacon, and onion.

E.F: Medium Angus meat, mayonnaise, and ketchup.

3. Did you ever hear about plant-based protein? Or the concept of meatless meat?

AA: Yes, in the social media.

CR: No.

TG: Yes, because I have some vegan Friends.

RM: Yes

EF: Yes

4. What is your general perception of burger with a plant-based protein?

A.A: I do not have any perception; I believe it has a good taste comparing with other plant-based proteins. I could try it in the future.

C.R: I do not have any perception of this product

T.G: It is more healthy. I have my doubts about the taste because the meat is the most important thing in a hamburger.

R.M: Higher price, maybe it is tasteless.

E.F: I do not know the product I had never tried before, but I think the taste is not similar to an animal protein burger.

5. Mention some health-related benefits of this product

A.A: It helps you to have more energy, it is better for your metabolism

C.R: I do not think it has benefits for the human being; I believe the animal protein has more nutrients.

T.G: Less saturated fat for the body reduce cardiovascular disease.

R.M: I do not think it has any benefit for our health or our body.

E.F: It is a healthier option, and you know more about its production process

6. How can the consumption of plant-based protein can be relevant to reduce environmental issues?

A.A: I think it is relevant, also it helps to change the mentality of consumers about vegan food and at the same time reduce all the problems related to the environment

C.R: It helps to reduce the animal-based protein and, at the same time, decrease the massive production and the production of CO2.

T.G: It reduces contamination and the waste of water.

R.M: Decrease the waste of water for meat production and reduce the carbon footprint E.F: It is better than the meat production, reduce the massive animal-based protein production, and it helps the environment.

### **E. Perceived risk and attitudes about plant-based protein substitutes in a burger-focused chain restaurant**

#### 1. What do you think would be the possible barriers to purchase this type of burger?

A.A: Ignorance about the product, the perception of the taste, people prefer to choose a save option rather than a new product.

C.R: Ignorance about the product, consumers prefer to choose a save option.

T.G: Higher prices compared with a regular meal, ignorance about the product.

R.M: Higher prices compared with a regular meal.

E.F: Higher price comparing with a regular Burger.

#### 2. Can you mention some reasons why you never try this type of burger before?

A.A: I think I do not see any marketing campaign, and I do not have any close friends or family that are familiar with this type of food.

C.R: I think the restaurant does not promote it as it should.

T.G: I do not know about the product. I prefer a safe option.

R.M: I do not eat hamburgers all the time, and when I decide to buy one, I prefer a safe option.

E.F: I do not know about the product.

#### 3. What do you think about the taste of this protein option in burgers?

A.A: I think it is not bad, but I would prefer a burger with meat.

C.R: I think that the taste is not suitable as real meat. I am not that into vegetables.

T.G: I think it should have a good taste, but the taste of animal-based burgers always is better.

R.M: It could be a dry protein, and its taste has no comparison with the taste of the meat.

E.F: I think the taste could be similar to the taste of the animal-based burger.

4. Do you think the chain restaurant gives you all the information you need to know about the meatless burger?

A.A: No, I think the restaurants do not promote it in the right way. I do not see it in social media or any media campaign in general.

C.R: I think they do not promote it; when I go to Burger King, the staff never offer this option.

T.G: I think in general they do not give you the information, people who buy it is because they know the product before going to the restaurant.

R.M: No, I consider they should improve the way they give the information to the customers.

E.F: No, in general, they do not give the necessary information, and consumers do not know about this product and its benefits.

**F. Willingness to pay**

5. Taking in account that a regular meal in a chain restaurant is between €7,00 and €9,00, are you willing to pay an extra between €1,00 to €2,00 to consume a plant-based /meatless meal?

A.A: I would, but it either way. The difference is not a big deal.

C.R: I would not buy it. I think it is a barrier for the consumer.

T.G: I would buy it for sure.

R.M: I think this would influence me in a wrong way, probably I would not try it.

E.F: I would try; the difference is tiny.

**Target 2: Consumer who tried plant-based burger in burger-focused chain restaurants (CTPBCR)**

- C.B: Carolina Borrero: 28 years old, Lawyer
- M.V: Montserrat Vela: 32 years old, Communication Manager
- S.O: Stephanie Otero: 26 years old, Ceramic artist
- S.U: Sheryl Urquijo: 33 years old, Master Student
- I.H: Ignacio Hernandez: 28 years old, Operation Manager

Moderator: Alejandra Urquijo Pedroza

**A. General Introduction**

**B. General information and awareness about environmental concern**

1. Do you consider yourself highly aware of environmental issues?

CB: Yes

MV: I don't consider myself highly aware of environmental issues.

S.O: Yes

S.U: Yes

I.G: I would say that I'm in the middle

2. Could you mention some of them?

C.B: Pollution, loss of ecosystems, contamination of the oceans.

MV: Increase of the ocean's temperature, greenhouse effect, loss of crops due to weather's mis regulation, loss of ecosystems.

S.O: Pollution, water contamination, massive production of waste, and plastic.

S.U: Pollution, water contamination, food industry, massive production of animal protein.

I.H: Pollution and forest fire.

3. Can you describe how these environmental issues make you feel?

C.B: Concern, Worry, Concern about the future, and what will happen to us and the earth.

MV: It makes me feel worried, angry, and responsible because I know I have been part of the damage.

S.O: I feel angry; I think people are not conscious about the big issue and how every action we took can affect the earth.

S.U: Sad, angry, helpless, and concern.

I.H: I am worried about the future and what is going to happen to the world

4. Are you taking any action to change this situation?

C.B: Yes, I try to recycle at my house. I tried to reduce the use of plastic and tried to eat less animal protein per week.

MV: Yes. I try to separate my garbage and throw it in the right trashcans, try to reuse plastic bottles, reduce my plastic use, prefer glass instead of other materials, and have been attempting to lower my meat consumption. Also, I am trying to change some of my habits to reduce my carbon footprint.

S.O: I feel I am doing less what I should do, but I recycle, try to use glass and plastic artistically, and develop my vegetable garden. I try to walk and reduce the use of the car.

S.U: I am trying to reduce the animal protein consumption, reduce the purchase of a product with plastic packaging, reuse glass, wash clothes every two weeks, and reduce the waste of water

I.H: I recycle, decrease the waste of water and energy. Trying a new type of plant-based protein.

### C. Knowledge about plant-based food/meatless protein

1. Do you like to try a different type of food/protein?

CB: Yes

MV: Yes

S.O: Yes

S.U: Yes

IH: Yes

2. Do you know about plant-based food? / can you mention some?

C.B: Yes, tofu protein, burgers based in beans, sausage, meatballs, companies as impossible food and beyond meat.

MV: The only brand I know of plant-based food is Beyond.

S.O: Beans as the principal source of protein.

S.U: Vegan Sausages, beans burgers.

I.H: Soy proteins, beans-based proteins, meatballs, and burgers.

3. Can you mention some advantages and disadvantages of this type of food?

C.B: Adv: More healthy, easy digestion, less use of water in the production.

Dis: Taste, some places do not have these products, sometimes it can be more expensive.

MV: Adv: advantage is that they have the right amount of protein, which has better taste than other meat-replacements products.

Dis: they don't have the meat flavor. It is close, but it is not the same.

S.O: Adv: Good for your body, good for the environment.

Dis: Some of these products are good others have not tasted at all.

S.U: Adv: It is a nutritious protein, easy to cook, good taste.

Dis: Excess consumption can cause some digestive problems.

I.H: Adv: Easy to digest, cheaper compared with animal proteins

Dis: This type of protein is not that nutritious complete as animal protein.

4. What do you think about the background (production) of this product?

C.B: As a consumer, I am very sorry about this topic. I always try to find a product with certifications and less sodium. Reading labels is a crucial part of my grocery. I try to use some apps that help me to see if the products are good or bad.

MV: Yes. I try to choose products of free grown animals and "happy animal" breeding.

S.O: I like to know more about the process of my food, how it's the production, I read a lot about this top and see a lot of documentaries. I prefer organic products from local farmers.

S.U: I prefer to prepare my food to decrease the massive production of food; I always read the label and the certifications, and also, it is very important the sodium content.

I.H: Yes, it is essential for me. I read labels, prefer specific brands, and always try to buy a fresh product from the local market.

5. What kind of plant-based protein have you ever tried? Can you mention what did influence you to buy it?

C.B: I tried some burgers based on beans, burgers based on mushrooms, impossible burgers. I tried to use a variety of protein per week; I am trying to reduce my consumption of animal protein.

MV: Tofu, soy meat, and similar products. I tried these products to try different things and alternatives.

S.O: Burger Beans, falafel, lentils burgers. Because they are environmentally friendly and to avoid animal cruelty.

S.U: Falafel, Soy products, beans-based proteins. To reduce animal-based proteins.

I.H: Soy proteins, beans based proteins, mushrooms proteins. To reduce some digestive problems caused by the consumption of animal protein.

6. What do you like the most about this type of food?

C.B: It feels good to my body; I use to have some digestive problems, so these options are perfect for me. The taste is good too, and you can find a lot of options in the market and here in Spain.

MV: They are easy to cook, several places where to get them.

S.O: It makes me feel good; they are good for my stomach, more natural food with fewer chemicals.

S.U: That I am feeling good with myself. Because I am eating something good for the environment, and I did not affect any animal during the process.

I.H: Easy to digest, variety, reasonable prices compared with other proteins.

**D. Perceived benefits and attitudes about plant-based protein substitutes in a burger-focused chain restaurant**

1. What are the main reasons to buy a hamburger in a burger-focused chain restaurant?

C.B: Price, good location, know the product.

MV: They have a particular taste and different recipes. They also experience new things and recipes.

S.O: Comfort food, I like the experience of eating a hamburger with French fries; I like the taste, and the relation between quantity and price is reasonable.

S.U: Low Price, availability (24/7): You can find it everywhere around the world

I.H: Hangover food, it is always open.

2. How do you describe the perfect burger?

C.B: Tasty Angus meat, good bread, BBQ, cheddar cheese, lettuce, crunchy onion sometime fried, and always with a side of French fries.

MV: Medium rare term, juicy, salted, crusty.

S.U: Brioche bread, meat with excellent taste, tomato, cheese, mustard, pickles.

S.O: Bread with butter, lettuce, tomato, cheese, tomato, cheese, BBQ sausage, well done juicy meat

I.G: Good bread, good meat with a lot of flavors, cheese, and pickles

3. Why do you choose a meatless patty rather than an animal patty in a hamburger?

C.B: At first, I was curious about the product, I read the taste is similar to a burger. Now it is an excellent choice for me when I want a burger, but I don't want something not that heavy to my stomach.

MV: Because I think it is less heavy for the stomach, also it has a great taste, and you feel good.

S.O: Less heavy for the stomach, I feel that I am eating a healthier option than a Burger with an animal patty.

S.U: At first because of curiosity and then because it has a great taste and has a lower impact on the environment.

I.H: Curiosity at first, and the other times because I have sports activities after eating and feel better in my stomach.

4. What is your general perception of burger with a plant-based protein?

C.B: Healthy option comparing with a regular burger.

MV: It has a great flavor, and it is a real good alternative to replace meat. Although it doesn't have "the meat flavor," that people who like hamburgers will ask in a burger-focused restaurant.

S.O: It is like a boom in the food industry, I think all the Burger restaurant should have this option, and it is a good product

S.U: I think it is a good option for the person who wants to reduce their meat consumption; it is beneficial for the transition and visual it is similar to a regular burger.

I.H: It has a pleasant taste, and it is a good option for the consumer who wants to stop eating meat, it is suitable for any Burger restaurant has this option in the menu.

5. Mention some health-related benefits of this product

C.B: It is a better option to avoid cardiovascular diseases, easy to digest, fewer calories.

MV: It is easier for the body to digest and synthesize and don't get the meat's caloric intake.

S.O: Easy digestion, it decreases the percentage of possible cardiovascular diseases.

S.U: It is the best option to avoid any future diseases.

I.H: It helps to digestive problems.

7. How can the consumption of plant-based protein can be relevant to reduce environmental issues?

C.B: Reduce the production of meat, which simultaneously reduces the use of water and the release of CO<sub>2</sub>

MV: Reducing consumption of meat lowers the carbon footprint and reduces carbon dioxide release from the cattle farms.

S.O: It decreases the massive production of animal protein, and at the same time, reduce the water waste and the CO<sub>2</sub> in the environment.

S.U: It helps to decrease the production of CO<sub>2</sub>, and it helps the environment.

I.G: I think it can help, but only if the consumption is not massive, in general, it can reduce the gigantic production of meat and, at the same time, reduce the production of CO<sub>2</sub> in the environment.

**E. Perceived risk and attitudes about plant-based protein substitutes in a burger-focused chain restaurant**

1. What do you think would be the possible barriers to purchase this type of burger?

C.B: Taste, ignorance about the product

MV: Its costs and it is sold in specific places.

S.O: The taste of the product.

S.U: The consumer thinks in general that the taste of plant-based food is not good, and also the culture, western culture believe that the meat is essential in any meal.

I.H: I think that people do not try a healthy option in a fast-food restaurant. If the buyer went to this place is to buy something really fat.

2. What do you think about the taste of this protein option in burgers?

C.B: for me, it was a surprise, it was good. I think is the combination of the plant-based burger with all the elements of a regular burger (sauces, bread, cheese)

MV: It is okay, tasty. But it doesn't have the "taste" of animal protein burgers.

S.O: It has a different taste, but it is good

S.U: There are good and tasty as any other type of burger.

I.H: It has a great taste, but it is not the same comparing with a meat burger.

3. Do you think the chain restaurant gives you all the information you need to know about the meatless burger?

C.B: I think they could be more information; for me, it is an option because I know the product, but for an average buyer, they do not see the difference in the menu.

MV: I think they don't. Unless you are acquainted with the product, you can't get enough information about the product at restaurants.

S.O: In a non-vegetarian restaurant, they usually never give all the necessary information for plant-based products.

S.U: Yes, they provide all the required information to the consumers

I.H: No, they should explain more this option to their buyers; a general Burger consumer does not know about this type of product.

**G. Willingness to pay**

1. What do you think about the difference in price between a burger meal with an animal protein and a burger meal with a plant-based protein?

C.B: I think they have a reasonable price, it is affordable

MV: At Burger-focus restaurants, the price between animal protein and plant-based protein is similar. Sometimes plant-based protein is more affordable than animal protein burgers.

S.O: The price is similar to a regular Burger.

S.U: It has a higher price, but it is not a barrier to buy the product.

I.H: It has the same price, sometimes a little higher.

## **Appendix 2 – Questionnaire**

### **INTRODUCTION**

Dear participant,

Before you start, I would like to thank you for your help and your time.

This survey has an academic purpose, and it's a substantial part of my thesis in my International MSc in Management. All your answers will be kept completely anonymous.

I want to remind you that there are no right or wrong answers and that all opinions are valid and relevant. The survey will take less than 5 minutes to be completed.

Thank you for your help.

Alejandra Urquijo Pedroza

### **SECTION 1- CONTROL QUESTIONS**

Q1- What is your nationality?

- Spanish
- German
- Italian
- Portuguese
- Other

Q2- What is your gender?

- Male
- Female
- Other

,

Q3- How old are you?

- Younger than 17
- 17-25
- 26-32
- 33-42

- 42-54

Q4- What are your current occupation?

- Student
- Working-student
- Employed
- Unemployed

## **SECTION 2– PRODUCT INVOLVEMENT**

### **Introduction**

Recently, burger-focused chain restaurants as Burger King and McDonalds added to their menu plant-based burger options. The following questions concern your perception of different aspects of these products.

Q5- How is your level of agreement with the following statements?

I am familiar with burger-focused chain restaurants

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree
- Strongly agree

Overall, I am regular consumer in burger-focused chain restaurants

- Strongly disagree
- Disagree
- Somewhat disagree

- Neither agree nor disagree o Somewhat agree
- Agree
- Strongly agree

I am familiar with plant-based options in burgers

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree
- Strongly agree

### **SECTION 3– PRODUCT’S BENEFIT QUESTION**

Q6 - To what extent do you agree with the following statements about plant-based burger in burger-focused chain restaurants as Burger King and McDonalds?

#### **A. Environmental Benefits**

Plant-based burgers consumption in burger-focused chain restaurants offers a positive impact in the environment

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree
- Strongly agree

Plant-based burgers consumption in burger-focused chain restaurants can help to reduce water waste.

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree
- Strongly agree

Plant-based burgers consumption in burger-focused chain restaurants can help to animal welfare

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree
- Strongly agree

## **B. Health-related Benefits**

Plant-based burgers consumption in burger-focused chain restaurants promote health benefits.

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree
- Strongly agree

Plant-based burgers consumption in burger-focused chain restaurants decrease saturated fat intake

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree
- Strongly agree

Plant-based burgers consumption in burger-focused chain restaurants prevent future diseases.

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree
- Strongly agree

### **C. Easy to digest**

Meat burgers consumption may cause stomach heaviness

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree
- Strongly agree

Animal-based burger consumption in in burger-focused chain restaurant cause digestive difficulties to the stomach.

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree
- Strongly agree

Plant-based burgers consumption in in burger-focused chain restaurant cause less digestive difficulties to the stomach.

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree
- Strongly agree

#### **SECTION 4– PRODUCT’S RISK QUESTION**

##### **A. Lack of taste**

Q7- I expect that a plant-based burger in a burger-focused chain restaurant will have a

Low taste quality o o o o o o o High taste quality

Q8- I expect that a plant-based burger in a burger-focused chain restaurant will be

Dry o o o o o o o Juicy

**B. Lack of Information**

Q9- I would say chain-restaurants provides all the information of plant-based burgers

Definitely no o o o o o o o Definitely

**SECTION 5– INDIVIDUAL CHARACTERISTICS**

**A. Environmental Concern**

Q10 - To what extent do you agree with the following statements about your environmental concern?

I make special effort to buy plant-based proteins

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree
- Strongly agree

I have changed some animal proteins consumption because of sustainability reasons.

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree

- Agree
- Strongly agree

I have avoided buying animal-based proteins because of its negative effect on the environment.

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree or Somewhat agree
- Agree
- Strongly agree

## **B. Sustainable/Plant based food knowledge**

Q9 - To what extent do you agree with the following statements about your plant-based food knowledge?

Plant-based protein production represents a less harmful impact on the environment compared with animal-based protein production.

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree or Somewhat agree
- Agree
- Strongly agree

I know about plant-based proteins and their benefits for the environment and health related

- Strongly disagree
- Disagree
- Somewhat disagree

- Neither agree nor disagree o Somewhat agree
- Agree
- Strongly agree

I tend to change my food decisions after I read their labels.

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree

### **C. Importance of ethical background of the products**

Q11- To what extent do you agree with the following statements about your food background knowledge?

I care about the background/production process of the food I purchase

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree

I tend to purchase food which production is not harmful for animal

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree

- Agree

#### **D. Interest to variate their diet**

Q12 - To what extent do you agree with the following statements about your interest in variate your diet?

I like to try different type of food/proteins

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree

I enjoy to try a different dish in the menu when I go to a restaurant

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree

#### **SECTION 6– WILLIGNESS TO PAY**

Q13- How much would you be willing to pay for a plant-based meal (burger, side and beverage) in a burger-focused chain restaurant?

- 5,0 €
- 6,0€
- 7,0€

- 8,0€
- 9,0€

## SECTION 7– PURCHASE INTENTION

Q14- To what extent do you agree with the following statements about your environmental concern?

I make special effort to buy plant-based burger in burger-focused chain restaurants

- Strongly disagree
- Disagree
- Somewhat disagree
- Neither agree nor disagree o Somewhat agree
- Agree
- Strongly agree

## Appendix 3 – Hypotheses Testing

### 3.1 Ordinal Logistic regression evaluating perceived benefits on PI

#### Model Fitting Information

Model	-2 Log Likelihood	Chi-Square	df	Sig.
Intercept Only	136.458			
Final	80.955	55.502	3	.000

Link function: Logit.

#### Goodness-of-Fit

	Chi-Square	df	Sig.
Pearson	1247.512	147	.000
Deviance	73.213	147	1.000

Link function: Logit.

#### Pseudo R-Square

Cox and Snell	.591
Nagelkerke	.653
McFadden	.379

Link function: Logit.

**Parameter Estimates**

		Estimate	Std. Error	Wald	df	Sig.	95% Confidence Interval	
							Lower Bound	Upper Bound
Threshold	[PI = 1]	3.229	1.110	8.472	1	.004	1.055	5.404
	[PI = 2]	5.617	1.510	13.839	1	.000	2.658	8.576
	[PI = 6]	10.439	1.986	27.636	1	.000	6.547	14.331
Location	Environmentbenefit	1.429	.530	7.263	1	.007	.390	2.468
	Healthbenefit	.047	.507	.009	1	.926	-.946	1.041
	Digestive_related_2	.031	.157	.039	1	.843	-.276	.339

Link function: Logit.

Perceived Benefits:

- a. Environmental Benefit
- b. Health Benefit
- c. Easy to Digest

**Test of Parallel Lines<sup>a</sup>**

Model	-2 Log Likelihood	Chi-Square	df	Sig.
Null Hypothesis	80.955			
General	73.930 <sup>b</sup>	7.025 <sup>c</sup>	6	.319

The null hypothesis states that the location parameters (slope coefficients) are the same across response categories.

- a. Link function: Logit.
- b. The log-likelihood value cannot be further increased after maximum number of step-halving.
- c. The Chi-Square statistic is computed based on the log-likelihood value of the last iteration of the general model. Validity of the test is uncertain.

**3.2 Ordinal Logistic regression evaluating perceived risk on PI**

**Model Fitting Information**

Model	-2 Log Likelihood	Chi-Square	df	Sig.
Intercept Only	87.469			
Final	40.658	46.811	2	.000

Link function: Logit.

### Goodness-of-Fit

	Chi-Square	df	Sig.
Pearson	44.512	25	.009
Deviance	25.644	25	.427

Link function: Logit.

### Pseudo R-Square

Cox and Snell	.530
Nagelkerke	.585
McFadden	.320

Link function: Logit.

### Parameter Estimates

		Estimate	Std. Error	Wald	df	Sig.	95% Confidence Interval	
							Lower Bound	Upper Bound
Threshold	[PI = 1]	2.330	.848	7.544	1	.006	.667	3.993
	[PI = 2]	4.194	1.090	14.792	1	.000	2.056	6.331
	[PI = 6]	8.569	1.506	32.357	1	.000	5.616	11.521
Location	Lackoftaste	2.934	.558	27.676	1	.000	1.841	4.027
	Lack_of_Information_NP S_GROUP	-.524	.362	2.089	1	.148	-1.234	.186

Link function: Logit.

Perceived Risks:

- a. Lack of Taste
- b. Lack of Information

### Test of Parallel Lines<sup>a</sup>

Model	-2 Log Likelihood	Chi-Square	df	Sig.
Null Hypothesis	40.658			
General	23.127 <sup>b</sup>	17.531 <sup>c</sup>	4	.002

The null hypothesis states that the location parameters (slope coefficients) are the same across response categories.

- a. Link function: Logit.
- b. The log-likelihood value cannot be further increased after maximum number of step-halving.
- c. The Chi-Square statistic is computed based on the log-likelihood value of the last iteration of the general model. Validity of the test is uncertain.

### 3.3 Ordinal Logistic regression evaluating individual characteristics on PI

#### Model Fitting Information

Model	-2 Log Likelihood	Chi-Square	df	Sig.
Intercept Only	133.814			
Final	53.610	80.204	4	.000

Link function: Logit.

#### Goodness-of-Fit

	Chi-Square	df	Sig.
Pearson	40.467	125	1.000
Deviance	46.821	125	1.000

#### Pseudo R-Square

Cox and Snell	.726
Nagelkerke	.801
McFadden	.548

#### Parameter Estimates

		Estimate	Std. Error	Wald	df	Sig.	95% Confidence Interval	
							Lower Bound	Upper Bound
Threshold	[PI = 1]	5.926	2.480	5.713	1	.017	1.067	10.786
	[PI = 2]	11.117	3.946	7.936	1	.005	3.383	18.851
	[PI = 6]	18.687	4.897	14.561	1	.000	9.089	28.286
Location	Environmentalconcern	1.650	.725	5.178	1	.023	.229	3.071
	Knowledgeplantbasedfood	.829	.779	1.135	1	.287	-.696	2.355
	Backgroundknowledge	-.077	.798	.009	1	.924	-1.640	1.487
	Variationdiet	.392	.415	.892	1	.345	-.421	1.204

Link function: Logit.

Individual Characteristics:

- a. Environmental Concern
- b. Knowledge Plant-based Food
- c. Background Knowledge
- d. Variation Diet

### Test of Parallel Lines<sup>a</sup>

Model	-2 Log Likelihood	Chi-Square	df	Sig.
Null Hypothesis	53.610			
General	63.024 <sup>b</sup>	. <sup>c</sup>	8	.

The null hypothesis states that the location parameters (slope coefficients) are the same across response categories.

- a. Link function: Logit.
- b. The log-likelihood value cannot be further increased after maximum number of step-halving.
- c. The log-likelihood value of the general model is smaller than that of the null model. This is because convergence cannot be attained or ascertained in estimating the general model. Therefore, the test of parallel lines cannot be performed.